

## Saving Lives Through Early Warnings

### NSW SES Warnings Framework



#### Advice

An incident has started. Stay up to date in case the situation changes.



#### Watch and Act

Conditions are changing and you need to start taking action now to protect you and your family.



#### Emergency Warning

You may be in danger and need to take action immediately.

### Three Warning Components

 Location + Hazard

 Action Statement

 Warning Level

**132 500**

FOR EMERGENCY HELP IN FLOOD, STORM AND TSUNAMI

For more details, visit:  
[ses.nsw.gov.au/warnings](http://ses.nsw.gov.au/warnings)  
 or scan QR Code



### After a flood

A local recovery centre may be established, this centre will be staffed by representatives from a range of government departments and community agencies to help you return to normal living. At the centre you will be able to get advice on everything from insurance to counselling.

### Assistance for animals

Local Land Services and NSW Department of Primary Industries provides assistance for livestock, companion animals and wildlife during floods. This may include emergency supply or delivery of fodder to stranded livestock, evacuation of livestock and animal rescue.



FOR EMERGENCY HELP IN FLOOD,  
 STORM AND TSUNAMI CALL

**132 500**

In life-threatening emergencies call 000 (triple zero)

For more information visit:

[www.ses.nsw.gov.au](http://www.ses.nsw.gov.au)



#NSWSES



/NSWSES



/NSWSES



## Are you at risk from floods?

If you live close to a creek, river, major stormwater drain or in a low-lying area, you may be at risk from flooding even if you have not experienced it personally.

## When flooding is likely

NSW SES may issue an Advice Warning for areas likely to be affected by flooding, based on the Bureau of Meteorology issuing a Flood Watch when there is the possibility of flooding. NSW SES provide additional flood information including road closures, advice on evacuation and property protection. Warnings and information are shared at [www.ses.nsw.gov.au](http://www.ses.nsw.gov.au), on the Hazards Near Me mobile app, and across local media.

### ALL PROPERTIES

- If you have a Home and/or Business Emergency Plan, review it. Otherwise, have a conversation and plan for what you will do and take with you if you need to evacuate
- Consider the consequences of road and bridge closures, and water over roads
- Raise assets, including waste and chemical containers above expected flood heights
- The safest option is to evacuate as early as possible to avoid additional hazards. Do not wait until the last minute
- If isolation is likely, have sufficient water, non-perishable food, essential medications, fuel and other necessities to last at least a week. Remember to include pet food and/or stockfeed if required
- Check on your neighbours and make sure they are aware of warnings
- Access your local media for warnings and information

### RESIDENTS

- Locate and check your grab and go bag and emergency kit
- Gather your pets and companion animals for safe travel

### BUSINESS OWNERS AND MANAGERS

- Where possible, back up records and store off-site
- Make preparations to raise or relocate stock, records and equipment

### RURAL PROPERTY OWNERS

- Consider moving pumps and farm equipment to higher ground
- Companion animals and livestock should be relocated to higher ground that will not become an island

## During a flood

NSW SES may issue warnings based on the predictions of the Bureau of Meteorology when flooding is about to happen. Flood Warnings provide a predicted flood level, time at which a river may reach that level and expected consequences for local communities.

- Never drive, walk, ride through, play or swim in flood water – it is dangerous and toxic. If it's flooded, forget it.
- Be prepared to evacuate if advised
- Act early, as roads may become congested or close
- Keep monitoring local media for further information, updates and advice
- Keep in contact with your neighbours

## If you are isolated

The NSW SES will coordinate the supply of essential items to communities and properties which are isolated by floodwater. Being trapped by floodwater can be very dangerous. It is safer to evacuate well before flooding begins than to be isolated by floodwater and have to rely on the NSW SES for supplies. You can also lose essential amenities such as power, water and sewerage.



## Preparing to evacuate

During a flood the NSW SES and other emergency services may ask you to prepare for evacuation.

The NSW SES aims to keep people safe and minimise the risks to life and property when floods occur. It is important that you follow evacuation advice. Being prepared will allow you to respond quickly should you need to evacuate.

- Locate important papers, valuables and mementoes. Put them in your emergency kit
- Take your grab and go bag and emergency kit with you
- Turn off the electricity and gas at the mains before you leave and turn off and secure any gas bottles
- Prepare to take your pets with you

## When you evacuate

The NSW SES and other emergency services will advise residents and businesses if you need to evacuate. Stay up to date by monitoring [www.ses.nsw.gov.au](http://www.ses.nsw.gov.au) or by downloading the Hazards Near Me mobile app. Continue monitoring local media and follow instructions given to you by emergency services.

When you evacuate you can stay with family, friends, or alternate accommodation in areas unaffected by flooding. Otherwise, proceed to the Evacuation Centre the emergency services direct you to. You must leave well before roads to high ground are closed by floodwater.

Evacuations centres may be established in your area where help may be available, including:

- Temporary accommodation
- Financial help
- Personal support
- Refreshments and meals
- Clothing and personal needs
- Contacting family and friends