

# Conditions of entry

## Risk and responsibility

- You must only swim where you are medically and physically fit and able to swim.

## No smoking

- Maitland City Council's Aquatic Centre is a smoke free zone.

## Supervision Requirements

- In accordance with Royal Lifesaving Society Guidelines and Councils Keep Watch @ Public Pools program all children under 6 years and non-swimmers are to be within arm's reach of the supervising adult at all times.
- All Children under the age of 6 years are to wear a compulsory Keep Watch @ Public Pools wristband which must be worn at all times – wristbands are available from aquatic staff.
- In accordance with Royal Lifesaving Society Guidelines any child under the age of 14 years will not be permitted entry to the centre without the continuous supervision of an adult 16 years and over.
- There is a minimum ratio of one (1) parent/adult carer to 4 children under the age of 14 years.
- Lifeguards are an important safety feature, but cannot and do not replace the close supervision of a parent or guardian.
- Unsupervised children under the age of 10 years including weak and non-swimmers will be removed from the water by lifeguards if they are concerned for their safety.

## Prohibited Use / Items

- No glassware or metal utensils are to be brought into the centre.
- No alcohol or drugs or persons suspected to be under the influence of drugs or alcohol are permitted on the premises.
- No bikes, scooters or skateboards are to be ridden within the centre at any time and are to be stored by aquatic staff if possible within an appropriate storage area.
- No pets are permitted in the centre with the exception of guide dogs.
- No portable gas BBQ's or cylinders are permitted unless authorised by Maitland City Council.

## Prohibited Activities

- Only persons approved by Maitland City Council are permitted to conduct Coaching, Learn to Swim or Fitness classes within the centre.

- Diving (starting blocks) is considered to be dangerous and is only permitted in training, coaching or competitive conditions. Diving is only accepted in water depth of 1.8 metres and above i.e. excluding the starting blocks unless in training, coaching or competitive conditions.
- Please respect other patrons by not running, bombing, pushing, swearing or littering.
- Abusive or offensive behaviour is not permitted.

### **Personal Hygiene**

- All babies and toddlers under the age of 4 years must at all times wear an approved swim nappy covered by thigh fitting elasticised pants.
- Patrons that have experienced diarrhoea within a two week (2) period should not swim in a public pool.
- All patrons are encouraged to shower thoroughly before entering the water for swimming.
- Recognised swim wear must be worn at all times.
- Patrons suffering from contagious infections and or open cuts/abrasions will not be granted access to any of the pools.

### **Lap Swimming Etiquette**

- Patrons are reminded while swimming laps to stay on the left side of the lane at all times.
- Please swim in a lane appropriate for your swimming ability.
- Overtaking within the lane is encouraged to only take place at an appropriate and safe time.
- Patrons are reminded that Maitland City Council's aquatic programs and bookings take priority on a daily basis.

### **Use of Change Rooms**

- Children over the age of 8 years are to use same gender change rooms or family rooms only.
- No recording devices or mobile phones are to be used in the change rooms.
- Patrons are encouraged to inform aquatic staff of any cleaning or safety concerns within the change rooms.

### **Access to Facilities**

- Management reserves the right to adjust availability and access to the facilities within the centre without notice.
- For safety reasons management requests that the public not loiter or block the entrances and exits to the centre at any time.

### **Fees and Charges**

- Adult Entry Fee – Patrons 18 years and over are required to pay adult prices.

- Pensioner / Senior Fee – Proof of status must be shown prior to payment.
- Child Entry Fee – All children between the age of 4 years and under 18 years are required to pay child entry fees.
- Children under the age of 4 years that are supervised by an adult are free.
- Spectator Fee – Patrons (non-swimmers) who are accompanying other pool users are granted a spectator fee.

### **Eviction Policy and Banning Notice**

- Patrons who continually breach the conditions of entry or centre rules can be evicted from the centre.
- The Eviction Policy relates to the following behaviour.
- Maitland City Council’s Aquatic staff can also provide the offending patron with a “Banning Notice” this notice is a last resort and only issued when the patron has become a repeat offender.
- Serious Matter: Smoking, Consuming Alcohol, Failure to Pay Entry Fee, Intimidation, Threatening Behaviour.
- Criminal Matter: Theft, Assault, Vandalism, Use of Illegal Drugs, Indecent Exposure and or Breaching a Banning Notice.

### **Risk and Liability**

- Patrons are reminded that at any such time as they are on the premises or its surrounds, loss or damage to both property and person shall be at their own risk. Maitland City Council, its employees or agents, are not liable for any injury or loss of property and persons shall be at their own risk however caused, whether negligent or otherwise.
- Please inform Maitland Aquatic Staff if you are injured on site and have requested emergency services or require assistance for emergency services

Please always listen to the Pool Lifeguards. Three loud blasts of an air horn or whistle indicate there is an emergency and everyone must evacuate the centre.

Always Follow Maitland City Council’s Aquatic Staff directions.