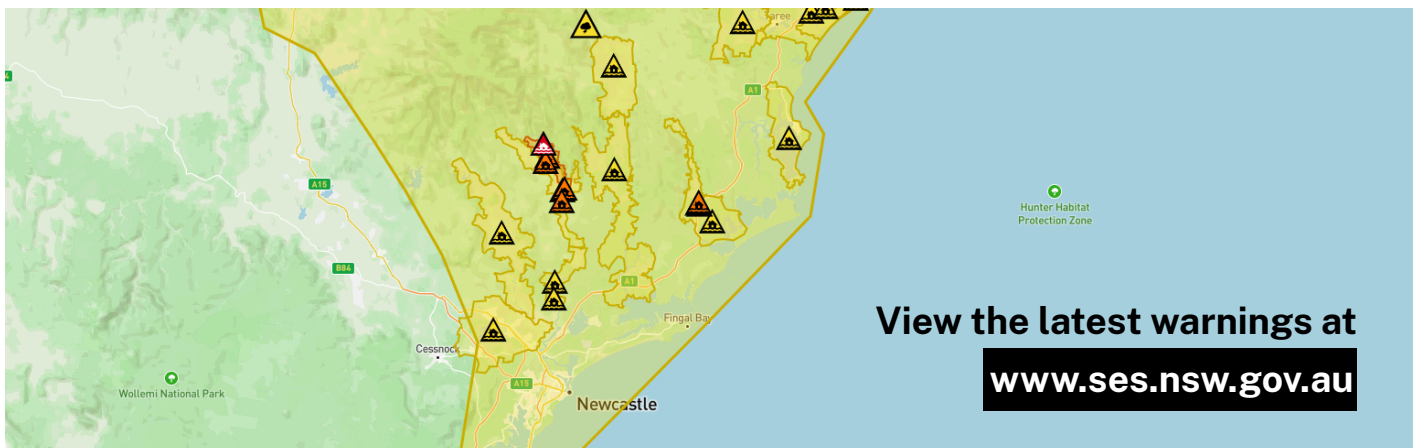


HUNTER STORM RESPONSE UPDATE



2pm Saturday 18 January

The NSW SES is supporting communities following severe storms along the North Coast. For the latest flood information, visit the NSW SES website at ses.nsw.gov.au, follow the NSW SES on social media and and stay tuned to local radio and TV stations.



WHAT TO DO AFTER A STORM OR FLOOD

It's important to check your house for any damage after the storm. Look for any damage to windows, walls, and the roof, being cautious of potential contaminants like asbestos.

Electrical equipment, appliances, and hot water systems exposed to floodwater must be inspected by a qualified electrician, and gas appliances should be checked for safety.

Avoid consuming food that has come into contact with floodwater or not been properly refrigerated during power outages.

Take care when driving as there may be fallen trees and powerlines.

Check on your neighbours and .if you need emergency help as a result of the storm, call the NSW SES on 132 500.

EMERGENCY CHECKLIST

During floods and storms

- Stay out of floodwaters and do not drive through flooded roads.
- Stay away from drains, waterways and culverts
- For emergency help in floods and storms call the NSW SES on 132 500.

After floods and storms

- Ensure the structural stability of your property before entering and check for any damage.
- If you have suffered damage as a result of the flood, contact your insurance company.
- Have all electrical and gas equipment professionally tested before use.
- Never eat food which has been in contact with floodwater.

**For emergency help in floods and storms,
call the NSW SES on 132 500 or call 000 if life-threatening.**

IMPORTANT INFORMATION FOR RESIDENTS FROM THE NSW SES

FLOOD HAZARDS

Floods can contain debris, sewage and hazardous chemicals. Animals such as snakes are often found in floodwaters.

If you see a snake, don't provoke it - instead walk away. If you are bitten, call 000 immediately.

Floodwaters create breeding grounds for mosquitoes. When outside during dusk and dawn, cover up as much as possible with loose fitting clothing and sensible footwear. Limit the number of places around your home for mosquitoes to breed by emptying containers that hold water.

PROTECT YOUR PROPERTY WITH SANDBAGS

Check NSW SES social media for sandbag collection points.

Sandbags will not stop the water completely but can reduce the amount of water entering your



WHO TO CONTACT FOR HELP

NSW State Emergency Service (NSW SES)

Warnings and emergency help in floods and storms
132 500
ses.nsw.gov.au

Life-threatening emergency

000

Bureau of Meteorology

Weather updates and information
bom.gov.au
1300 659 217

National Relay Service

SSR: 1300 555 727 and then ask for 132 500
TTY: 13 36 77 and then ask for 132 500

LiveTraffic

Road closures and traffic information
132 701
livetraffic.com

Disaster Assistance

1800 018 444

Free Legal Advice

1800 801 529
disasterhelp.legalaid.nsw.gov.au

Mental Health Support

If you are in a crisis or experiencing suicidal thoughts contact Triple Zero (000).

Information about support services

www.askizzy.org.au

AusGrid

Electrical and power
(02) 6670 2400

Maitland Council

(02) 4934 9700

Port Stephens Council

(02) 4988 0255

Dungog Shire Council

(02) 4995 7777

Other support services

Maitland support services

<https://www.maitland.nsw.gov.au/community-support-services>

Port Stephens food assistance

<https://www.portstephens.nsw.gov.au/council/news/2025/free-hot-meal-and-bbq-locations>