Noise Assessment

Proposed Service Station with Food and Drinks Premises 5-13 Louth Park Road South Maitland, NSW



Prepared for: SLR Consulting Australia Pty Ltd April 2022 MAC221533-01RP1

Document Information

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Proposed Service Station with Food and Drinks Premises

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1 Introduction

Muller Acoustic Consulting Pty Ltd (MAC) has been commissioned by SLR Consulting Australia Pty Ltd (SLR) to prepare a Noise Assessment (NA) to quantify emissions from the Proposed Service Station with Food and Drinks Premises (the 'Project') to be established at 5-13 Louth Park Road, South Maitland, NSW.

The NA has quantified potential operational, maximum noise (sleep disturbance) and construction noise emissions from the operation and recommends reasonable and feasible noise controls where required.

The assessment has been undertaken in accordance with the following documents:

- NSW Department of Environment and Climate Change (DECCW), NSW Interim Construction Noise Guideline (ICNG), 2009;
- NSW Environment Protection Authority (EPA), Noise Policy for Industry (NPI), 2017;
- NSW Department of Environment, Climate Change and Water (DECCW), NSW Road Noise Policy (RNP), 2011;
- Australian Standard AS 1055:2018 Acoustics Description and measurement of environmental noise - General Procedures; and
- International Standard ISO 9613:1993 Acoustics Attenuation of sound during propagation outdoors.

A glossary of terms, definitions and abbreviations used in this report is provided in Appendix A.



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2 Project Description

2.1 Background

The operation is to be located at 5-13 Louth Park Road, South Maitland, NSW. The surrounding locality comprises primarily of residential, commercial and transport land uses. The site is bound to the north by the New England Highway which carries approximately 38,000 vehicles per day. On the far side of the highway is Main Hunter Rail Line. To the west of the site is Louth Park Road, with an existing service station located on the opposing side of the road. The site is bound to the south by a residential dwelling set back approximately 17 metres from the project site southern boundary. There are additional residential receivers to the southeast of the site at a setback distance of approximately 12m from the site boundary, to the east of the site is an undeveloped parcel of land.

The project proposes the establishment of a service station with food and drinks premises and drivethru lane. The project will provide a main building containing a service station convenience store and food and drinks premises, forecourt with overhead canopy, a drive-thru lane and 43 car parking spaces. Approval is being sought for the project to operate 24 hours 7 days. Operation site plans are provided in **Appendix B** of this report.



2.1.1 Proposed Activities & Operating Hours

There are several key activities associated with the operation that have the potential to generate acoustic impacts on nearby receivers. **Table 1** provides a summary of operation noise sources and the assessment period in which they propose to occur.

Table 1 Noise Generating Activities					
Activity/Source	Period ¹	Operational			
	Day	✓			
Customer light and heavy vehicles	Evening	\checkmark			
	Night	\checkmark			
	Day	\checkmark			
Consumables goods deliveries	Evening	\checkmark			
	Night	\checkmark			
	Day	\checkmark			
Waste collection	Evening	\checkmark			
	Night	\checkmark			
	Day	\checkmark			
Mechanical plant	Evening	\checkmark			
	Night	\checkmark			
	Day	\checkmark			
COD operations	Evening	\checkmark			
	Night	\checkmark			

Note 1: Day - the period from 7am to 6pm Monday to Saturday or 8am to 6pm on Sundays and public holidays; Evening - the period from 6pm to 10pm; Night - the remaining periods.



2.1.2 Receiver Review

A review of residential receivers in close proximity to the operation has been completed and are summarised in **Table 2.** Receiver heights were set at various heights representative of the surrounding receiver buildings. **Figure 1** provides a locality plan showing the position of these receivers in relation to the operation.

Table 2 Receiver Locations							
D .			Coordinat	es (MGA56)			
Receiver	Description	Receiver Height	Easting	Northing			
R01	Residential	1.5m	365049	6376463			
R02	Residential	1.5m	365047	6376449			
R03	Residential	1.5/4m	365064	6376385			
R04	Residential	1.5m	365071	6376368			
R05	Residential	1.5m	365062	6376327			
R06	Residential	1.5m	365131	6376360			
R07	Residential	1.5m	365133	6376339			
R08	Residential	1.5m	365144	6376331			
R09	Residential	1.5m	365168	6376359			
R10	Residential	1.5m	365175	6376365			
R11	Residential	1.5/4m	365198	6376328			
R12	Residential	1.5m	365288	6376309			
R13	Residential	1.5m	365262	6376352			
R14	Residential	1.5m	365270	6376360			
R15	Residential	1.5m	365276	6376366			
R16	Residential	1.5m	365292	6376381			
R17	Residential	1.5m	365299	6376388			
R18	Residential	1.5m	365355	6376378			
R19	Residential	1.5m	365248	6376518			
R20	Residential	1.5m	365218	6376545			
C01	Commercial	1.5m	365079	6376436			





3 Noise Policy and Guidelines

3.1 Noise Policy for Industry

The EPA released the Noise Policy for Industry (NPI) in October 2017 which provides a process for establishing noise criteria for consents and licenses enabling the EPA to regulate noise emissions from scheduled premises under the Protection of the Environment Operations Act 1997.

The objectives of the NPI are to:

- provide noise criteria that is used to assess the change in both short term and long-term noise levels;
- provide a clear and consistent framework for assessing environmental noise impacts from industrial premises and industrial development proposals;
- promote the use of best-practice noise mitigation measures that are feasible and reasonable where potential impacts have been identified; and
- support a process to guide the determination of achievable noise limits for planning approvals and/or licences, considering the matters that must be considered under the relevant legislation (such as the economic and social benefits and impacts of industrial development).

The policy sets out a process for industrial noise management involving the following key steps:

- Determine the Project Noise Trigger Levels (PNTLs) (i.e. criteria) for a development. These are the levels (criteria), above which noise management measures are required to be considered. They are derived by considering two factors: shorter-term intrusiveness due to changes in the noise environment; and maintaining the noise amenity of an area.
- Predict or measure the noise levels produced by the development with regard to the presence of annoying noise characteristics and meteorological effects such as temperature inversions and wind.
- 3. Compare the predicted or measured noise level with the PNTL, assessing impacts and the need for noise mitigation and management measures.
- 4. Consider residual noise impacts that is, where noise levels exceed the PNTLs after the application of feasible and reasonable noise mitigation measures. This may involve balancing economic, social and environmental costs and benefits from the proposed development against the noise impacts, including consultation with the affected community where impacts are expected to be significant.



- 5. Set statutory compliance levels that reflect the best achievable and agreed noise limits for the development.
- 6. Monitor and report environmental noise levels from the development.

3.1.1 Project Noise Trigger Levels (PNTL)

The policy sets out the procedure to determine the PNTLs relevant to an industrial development. The PNTL is the lower (ie, the more stringent) of the **Project Intrusiveness Noise Level** (PINL) and **Project Amenity Noise Level** (PANL) determined in accordance with Section 2.3 and Section 2.4 of the NPI.

3.1.2 Rating Background Level (RBL)

The Rating Background Level (RBL) is a determined parameter from noise monitoring and is used for assessment purposes. As per the NPI, the RBL is an overall single figure background level representing each assessment period (day, evening and night) over the noise monitoring period. The measured RBLs relevant to the project are contained in **Section 4**.

3.1.3 Project Intrusiveness Noise Level (PINL)

The PINL (LAeq(15min)) is the RBL + 5dB and seeks to limit the degree of change a new noise source introduces to an existing environment. Hence, when assessing intrusiveness, background noise levels need to be measured.

Background noise levels need to be determined before intrusive noise can be assessed. The NPI states that background noise levels to be measured are those that are present at the time of the noise assessment and without the subject development operating. For the assessment of modifications to existing premises, the noise from the existing premises should be excluded from background noise measurements. It is note that the exception is where the premises has been operating for a significant period of time and is considered a normal part of the acoustic environment; it may be included in the background noise assessment under the following circumstances:

- the development must have been operating for a period in excess of 10 years in the assessment period/s being considered and is considered a normal part of the acoustic environment; and,
- the development must be operating in accordance with noise limits and requirements imposed in a consent or licence and/or be applying best practice.



Where a project intrusiveness noise level has been derived in this way, the derived level applies for a period of 10 years to avoid continuous incremental increases in intrusiveness noise levels. This approach is consistent with the purpose of the intrusiveness noise level to limit significant change in the acoustic environment. The purpose of the project amenity noise level is to moderate against background noise creep.

3.1.4 Project Amenity Noise Level (PANL)

The PANL is relevant to a specific land use or locality. To limit continuing increases in intrusiveness levels, the ambient noise level within an area from all combined industrial sources should remain below the recommended amenity noise levels specified in Table 2.2 (of the NPI). The NPI defines two categories of amenity noise levels:

- Amenity Noise Levels (ANL) are determined considering all current and future industrial noise within a receiver area; and
- Project Amenity Noise Level (PANL) is the recommended level for a receiver area, specifically focusing the project being assessed.

Additionally, Section 2.4 of the NPI states: "to ensure that industrial noise levels (existing plus new) remain within the recommended amenity noise levels for an area, a project amenity noise level applies for each new source of industrial noise as follows":

PANL for new industrial developments = recommended **ANL** minus 5dBA.

The following exceptions apply when deriving the PANL:

- areas with high traffic noise levels;
- proposed developments in major industrial clusters;
- existing industrial noise and cumulative industrial noise effects; and
- greenfield sites.

The NPI states with respect to high traffic noise areas:

The level of transport noise, road traffic noise in particular, may be high enough to make noise from an industrial source effectively inaudible, even though the LAeq noise level from that industrial noise source may exceed the project amenity noise level. In such cases the project amenity noise level may be derived from the LAeq, period(traffic) minus 15 dB(A).

Where relevant this assessment has considered influences of traffic with respect to amenity noise levels (ie areas where existing traffic noise levels are 10dB greater than the recommended amenity noise level).



Table 3 Amenity Criteria			
Receiver Type	Noise Amenity Area	Time of day	Recommended amenity noise level dB LAeq(period)
		Day	50
	Rural	Evening	45
		Night	40
		Day	55
Residential	Suburban	Evening	45
		Night	40
		Day	60
	Urban	Evening	50
		Night	45
Hotels, motels, caretakers'		See column 4	5dB above the recommended ameni
quarters, holiday	See column 4		noise level for a residence for the
accommodation, permanent	See column 4		relevant noise amenity area and tim
resident caravan parks.			of day
	A 11	Noisiest 1-hour	35 (internal)
School Classroom	All	period when in use	45 (external)
Hospital ward			
- internal	All	Noisiest 1-hour	35
- external	All	Noisiest 1-hour	50
Place of Worship	A 11	M/bop in use	10
- internal	All	When in use	40
Passive Recreation	All	When in use	50
Active Recreation	All	When in use	55
Commercial premises	All	When in use	65
Industrial	All	When in use	70
maastriar	, 11		

The recommended amenity noise levels as per Table 2.2 of the NPI are reproduced in Table 3.

Notes: The recommended amenity noise levels refer only to noise from industrial noise sources. However, they refer to noise from all such sources at the receiver location, and not only noise due to a specific project under consideration. The levels represent outdoor levels except where otherwise stated.

Types of receivers are defined as rural residential; suburban residential; urban residential; industrial interface; commercial; industrial – see Table 2.3 and Section 2.7 of the NPI.

Note: Day - the period from 7am to 6pm Monday to Saturday or 8am to 6pm on Sundays and public holidays; Evening - the period from 6pm to 10pm; Night - the remaining periods.



3.1.5 Maximum Noise Assessment Trigger Levels

The potential for sleep disturbance from maximum noise level events from a project during the nighttime period needs to be considered. The NPI considers sleep disturbance to be both awakenings and disturbance to sleep stages. Where night-time noise levels from a development/premises at a residential location exceed the following criteria, a detailed maximum noise level event assessment should be undertaken:

- LAeq(15min) 40dB or the prevailing RBL plus 5dBA, whichever is the greater, and/or
- LAmax 52dB or the prevailing RBL plus 15dBA, whichever is the greater.

A detailed assessment should cover the maximum noise level, the extent to which the maximum noise level exceeds the rating background noise level, and the number of times this happens during the nighttime period. Other factors that may be important in assessing the impacts on sleep disturbance include:

- how often the events would occur;
- the distribution of likely events across the night-time period and the existing ambient maximum events in the absence of the development;
- whether there are times of day when there is a clear change in the noise environment (such as during early morning shoulder periods); and
- current understanding of effects of maximum noise level events at night.

3.2 Interim Construction Noise Guideline

The ICNG sets out procedures to identify and address the impacts of construction noise on residences and other sensitive land uses. This section provides a summary of noise objectives that are applicable to the assessment. The ICNG provides two methodologies for the assessment of construction noise emissions:

- Quantitative, which is suited to major construction projects with typical durations of more than three weeks; and
- Qualitative, which is suited to short term infrastructure maintenance (< three weeks).

The qualitative assessment methodology is a more simplified approach that relies on noise management strategies. This study has adopted a quantitative assessment approach which is summarised in **Figure 2.** The quantitative approach includes identification of potentially affected receivers, derivation of the construction noise management levels, quantification of potential noise impact at receivers via predictive modelling and provides management and mitigation recommendations.



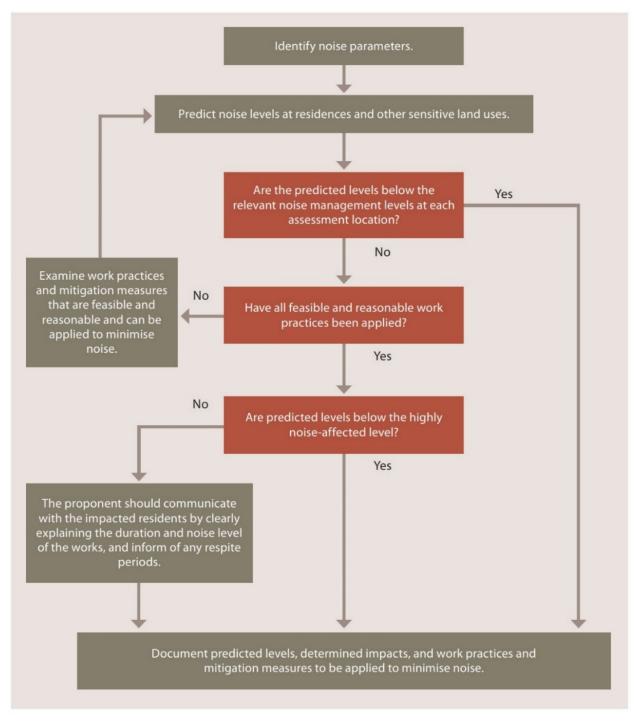


Figure 2 Quantitative Assessment Processes for Assessing and Managing Construction Noise

Source: Department of Environment and Climate Change, 2009.



3.2.1 Standard Hours for Construction

 Table 4 summaries the ICNG recommended standard hours for construction works.

Table 4 Recommended Standard Hours for Construction					
Daytime	Construction Hours				
Monday to Friday	7am to 6pm				
Saturdays	8am to 1pm				
Sundays or Public Holidays	No construction				

These recommended hours do not apply in the event of direction from police, or other relevant authorities, for safety reasons or where required in an emergency to avoid the loss of lives, property and/or to prevent environmental harm.

Construction activities are anticipated to be undertaken during standard construction hours.

3.2.2 Construction Noise Management Levels

Section 4 of the ICNG (DECC, 2009) details the quantitative assessment method involving predicting noise levels and comparing them with the Noise Management Level (NML) and are important indicators of the potential level of construction noise impact. **Table 5** reproduces the ICNG Noise Management Level (NML) for residential receivers. The NML is determined by adding 10dB (standard hours) or 5dB (OOH) to the Rating Background Level (RBL) for each specific assessment period.



Table 5 Noise Management Levels						
Time of Day	Management Level LAeq(15min) ¹	How to Apply				
Recommended standard	Noise affected	The noise affected level represents the point above which there				
hours: Monday to Friday	RBL + 10dB	may be some community reaction to noise.				
7am to 6pm Saturday		Where the predicted or measured LAeq(15min) is greater than				
8am to 1pm No work on		the noise affected level, the proponent should apply all feasible				
Sundays or public		and reasonable work practices to meet the noise affected level.				
holidays.		The proponent should also inform all potentially impacted				
		residents of the nature of work to be carried out, the expected				
		noise levels and duration, as well as contact details.				
	Highly noise affected	The highly noise affected level represents the point above				
	75dBA	which there may be strong community reaction to noise.				
		Where noise is above this level, the relevant authority (consent,				
		determining or regulatory) may require respite periods by				
		restricting the hours that the very noisy activities can occur,				
		taking into account times identified by the community when				
		they are less sensitive to noise such as before and after school				
		for work near schools, or mid-morning or mid-afternoon for				
		work near residences; and if the community is prepared to				
		accept a longer period of construction in exchange for				
		restrictions on construction times.				
Outside recommended	Noise affected	A strong justification would typically be required for work				
standard hours.	RBL + 5dB	outside the recommended standard hours.				
		The proponent should apply all feasible and reasonable work				
		practices to meet the noise affected level.				
		Where all feasible and reasonable practices have been applied				
		and noise is more than 5dBA above the noise affected level,				
		the proponent should negotiate with the community.				
		For guidance on negotiating agreements see section 7.2.2.				

Note 1: The Rating Background Level (RBL) is an overall single figure background level representing each assessment period over the whole monitoring period. The RBL is used to determine the construction noise management levels for noise assessment purposes and is the median of the ABL's.



4 Noise Criteria

4.1 Background Noise levels

4.1.1 Unattended Noise Monitoring

To quantify the existing background noise environment of the area, unattended noise monitoring was conducted at the project site, which is considered representative of the surrounding noise catchment. The noise monitoring location is presented visually in **Figure 1**.

The unattended noise survey was conducted in general accordance with the procedures described in Australian Standard AS 1055:2018, "Acoustics - Description and Measurement of Environmental Noise".

The measurements were carried out using a Type 1, Svantek 977 noise analyser from Monday 28 March 2022 to Wednesday 6 April 2022. Observations on-site identified the surrounding locality was typical of an urban environment, with passing traffic noise audible in the area. Calibration of all instrumentation was checked prior to and following measurements. Drift in calibration did not exceed ±0.5dBA. All equipment carried appropriate and current NATA (or manufacturer) calibration certificates.

Data affected by adverse meteorological conditions have been excluded from the results in accordance with methodologies provided in Fact Sheet A4 of the NPI. Residential receptors situated in surrounding area have been classified under the EPA's urban amenity category. This criterion is used in conjunction with the intrusiveness criteria to determine the limiting criteria. A summary of measured background noise levels and derived intrusive criteria are summarised in **Table 6** and plotted in graph format along with wind speed and rainfall for the monitoring period in **Appendix C**. Calibration certificates of the sound level meters used for this project are available on request.

Table 6 Background Noise Monitoring Summary									
	Measured ba	ckground noise lev	vel, RBL, dBA	Measur	ed LAeq Noise Lev	vel, dBA			
Location	Day	Evening	Night	Day	Evening	Night			
	7am to 6pm	6pm to 10pm	10pm to 7am	7am to 6pm	6pm to 10pm	10pm to 7am			
L1	54	49	37	60	61	56			

Note 1: Day – the period from 7am to 6pm Monday to Saturday or 8am to 6pm on Sundays and public holidays; Evening – the period from 6pm to 10pm; Night – the remaining periods. Note: Excludes periods of wind or rain affected data. Meteorological data obtained from the Bureau of Meteorology weather station Maitland Airport AWS 32.70S 151.488°E 28m AMSL



4.2 Attended Noise Measurements

To supplement the unattended noise assessment and to quantify the changes in ambient noise in the community surrounding the operation, one 15 minute attended measurement was completed.

The attended noise survey was conducted in general accordance with the procedures described in Australian Standard AS 1055:2018, "Acoustics – Description and Measurement of Environmental Noise".

The acoustic instrumentation used carries current NATA calibration and complies with AS/NZS IEC 61672.1-2019-Electroacoustics – Sound level meters – Specifications. Calibration of all instrumentation was checked prior to and following measurements. Drift in calibration did not exceed ±0.5dBA. All equipment carried appropriate and current NATA (or manufacturer) calibration certificates.

The attended noise monitoring was conducted using one Svantek 971 noise analyser at the logger location on Monday 28 March 2022 to quantify ambient background noise levels.

The attended measurements were completed during calm and clear meteorological conditions and confirmed that ambient traffic dominated the surrounding noise environment. The results of the short-term noise measurement and observations are summarised in **Table 7**.

Table 7 Operator-Attended Noise Survey Results									
Location	Time	Descriptor (dBA re 20 µPa)		Mataaralagu	Description and SDL dDA				
Location	(hrs)	LAmax	LAeq	LA90	Meteorology	Description and SPL, dBA			
	15:00 71				WD: SE	Birds 40-55			
A1		71 58	58	54	-	Traffic 52-71			
				WS: <0.5m/s	Insects 30-40				

Note 1: Day - the period from 7am to 6pm Monday to Saturday or 8am to 6pm on Sundays and public holidays; Evening - the period from 6pm to 10pm; Night - the remaining periods.



5 Assessment Criteria

5.1 Operational Noise Criteria

5.1.1 Intrusiveness Noise Levels

The PINL for the operation are presented in **Table 8** and have been determined based on the RBL +5dBA and only apply to residential receivers.

Table 8 Project Intrusiveness Noise Levels							
Dessiver Type	Period	Measured RBL	PINL				
Receiver Type	Period	dB LA90	dB LAeq(15min)				
	Day	54	59				
Residential	Evening	49	54				
	Night	37	42				

Note 1: Day - the period from 7am to 6pm Monday to Saturday or 8am to 6pm on Sundays and public holidays; Evening - the period from 6pm to 10pm; Night - the remaining periods.

5.1.2 Amenity Noise Levels and Project Amenity Noise Levels

The PANL for residential receivers and other receiver types (ie non-residential) potentially affected by the operation are presented in **Table 9**.

Table 9 Amenity Noise Levels and Project Amenity Noise Levels							
	Noise	Assessment	NPI Recommended	ANI	PANI		
Receiver Type	Amenity	Period ¹	ANL	dB LAeg(period)	$dB LAeq(15min)^5$		
	Area	1 chod	$dB LAeq(period)^2$	dB Er led(pendd)			
		Day	60	55 ³	58		
Residential	Urban	Evening	50	46 ⁴	49		
		Night	45	41 ⁴	44		
Commercial	All	When in use	65	60 ³	63		

Note 1: Day – the period from 7am to 6pm Monday to Saturday or 8am to 6pm on Sundays and public holidays; Evening – the period from 6pm to 10pm; Night – the remaining periods. Note 2: Recommended amenity noise levels as per Table2.2 of the NPI.

Note 3: Project Amenity Noise Level equals the Amenity Noise Level -5dB as there is other industry in the area.

Note 4: LAeq, period (traffic) as per section 2.4.1 of the NPI (i.e. existing LAeq Traffic -15dB).

Note 5: Includes a +3dB adjustment to the amenity period level to convert to a 15-minute assessment period as per Section 2.2 of the NPI.



5.1.3 Project Noise Trigger Levels

The PNTL are the lower of either the PINL or the PANL. **Table 10** presents the derivation of the PNTLs in accordance with the methodologies outlined in the NPI.

Table 10 Project Noise Trigger Levels								
	Noise Amenity	Assessment	PINL	PANL	PNTL			
Receiver Type	Area	Period ¹	dB LAeq(15min)	dB LAeq(15min)	dB LAeq(15min)			
		Day	59	58	58			
Residential	Urban	Evening	54	49	49			
	-	Night	42	44	42			
Commercial	All	When in Use	N/A	63	63			

Note 1: Day - the period from 7am to 6pm Monday to Saturday or 8am to 6pm on Sundays and public holidays; Evening - the period from 6pm to 10pm; Night - the remaining periods.

5.1.4 Maximum Noise Assessment Trigger Levels

The maximum noise trigger levels shown in **Table 11** are based on night time RBLs and trigger levels as per Section 2.5 of the NPI. The trigger levels will be applied to transient noise events that have the potential to cause sleep disturbance.

Table 11 Maximum Noise Trigger Level						
	Residential Receivers - Night Period					
LAeq(15	LAeq(15min) LAmax					
40dB LAeq(15min)	40dB LAeq(15min) or RBL + 5dB		RBL + 15dB			
Trigger	40	Trigger	52			
RBL 37+5dB	42	RBL 37+15dB	52			
Highest	42	Highest	52			

Note 1: Day – the period from 7am to 6pm Monday to Saturday or 8am to 6pm on Sundays and public holidays; Evening – the period from 6pm to 10pm; Night – the remaining periods. Note: NPI identifies that maximum of the two values is to be adopted which is shown in bold font.

5.2 Construction Noise Criteria

The relevant Noise Management Levels (NMLs) for standard construction hours are presented in Table 12.

Table 12 Construction No	Table 12 Construction Noise Management Levels					
Catchment	Assessment Period	Adopted RBL	NML			
Catchinent	Assessment Period	dB LA90	dB LAeq(15min)			
Residential	Residential Standard Hours		64 (RBL+10dBA)			
Commercial Premises	When in use	N/A	70			

Note 1: See Table 4 of this report for Recommended Standard Hours for Construction.



6 Modelling Methodology

A computer model was developed to quantify project noise emissions to neighbouring receivers for the project. DGMR (iNoise, Version 2022.1) noise modelling software was used to quantify noise emissions from typical construction activities and operations. iNoise is a new intuitive and quality assured software for industrial noise calculations in the environment. 3D noise modelling is considered industry best practice for assessing noise emissions from projects.

The model incorporated a three-dimensional digital terrain map giving all relevant topographic information used in the modelling process. Additionally, the model uses relevant noise source data, ground type, attenuation from barrier or buildings and atmospheric information to predict noise levels at the nearest potentially affected receivers. Where relevant, modifying factors in accordance with Fact Sheet C of the NPI have been applied to calculations.

The model calculation method used to predict noise levels was in accordance with ISO 9613-1 'Acoustics - Attenuation of sound during propagation outdoors. Part 1: Calculation of the absorption of sound by the atmosphere' and ISO 9613-2 'Acoustics - Attenuation of sound during propagation outdoors. Part 2: General method of calculation' including corrections for meteorological conditions using CONCAWE¹. The ISO 9613 standard from 1996 is the most used noise prediction method worldwide. Many countries refer to ISO 9613 in their noise legislation. However, the ISO 9613 standard does not contain guidelines for quality assured software implementation, which leads to differences between applications in calculated results. In 2015 this changed with the release of ISO/TR 17534-3. This quality standard gives clear recommendations for interpreting the ISO 9613 method. iNoise fully supports these recommendations. The models and results for the 19 test cases are included in the software.

¹ Report no. 4/18, "the propagation of noise from petroleum and petrochemical complexes to neighbouring communities", Prepared by C.J. Manning, M.Sc., M.I.O.A. Acoustic Technology Limited (Ref.AT 931), CONCAWE, Den Haag May 1981



6.1 Sound Power Levels

 Table 13 presents the sound power level for each noise source modelled in this assessment. It is noted that sound power levels were sourced from manufacturer's specifications or from in-field measurements at similar project sites.

	Individual Sound	Modelled Sound	
Item and quantity	Power Level	Power Level	Source Height ¹
(per 15 minutes)	dB LAeq	dB LAeq(15min)	- 0
	Operation		
Fan CDG354 (x3)	73	78	0.5m
AC Plant PCA260U (x3)	76	81	1.5m
Cold Room Condenser (x1)	75	75	0.5m
Customer Ordering Displays (x1)	75	75	1.0m
Truck Deliveries (x1)	92	92	1.0m
Waste Collection (x1)	86	86	1.0m
Car idle, start up and drive off $(x31)^2$	81	88	0.5m
Customers vehicles travelling through	81	85	0.5m
Drive-Thru (15 cars per 15min)	01	00	0.511
Sleep disturbance a	ssessment (LAmax), Night	time periods (10pm to 7am)
Car Door Slam		87	0.5m
Delivery /Waste Collection Impact		104	1.0m
Fuel Delivery Impact		102	0.3m
	Construction Fleet	t	
Combined Construction Fleet		108	1.5m

Note 1: Height above the relative ground or building below source.

Note 2: Includes a duration adjustment assuming vehicles operate for three (3) minutes continuously within a period of 15-minutes.

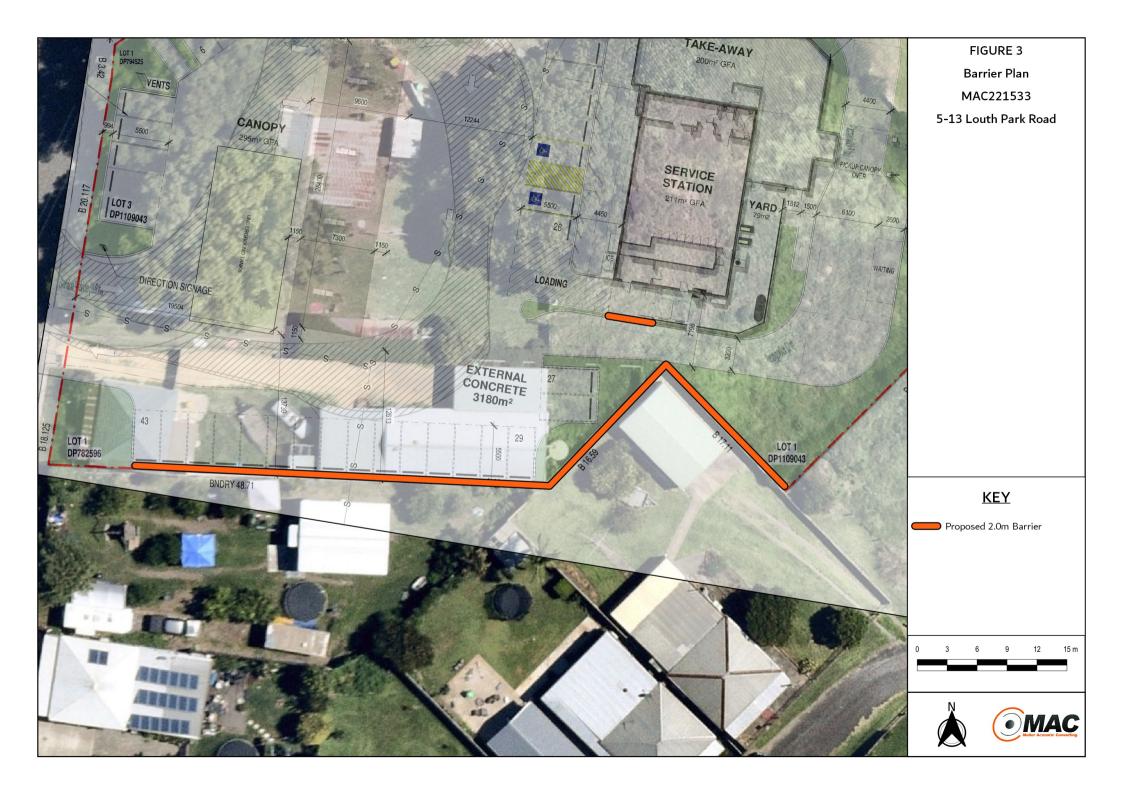


6.2 Noise Attenuation Recommendations and Controls

The noise model incorporated the following recommendations and noise controls:

- the project is constructed as per the site design and plans (as presented in Appendix B),
 which includes the barrier attenuation provided by project building orientation;
- the mechanical AC plant are located on the roof top of the operation which is surrounded by an acoustic barrier which extends 500mm above the top of the highest item of plant. The barrier should be constructed of materials that have a minimum density of 10kg/m² and doesn't contain any gaps;
- construction of a loading bay barrier as shown in Figure 3. The barrier should extend 2.0m above the final floor level of the loading bay and be constructed of materials consistent with those outlined above;
- construction of an impervious noise barrier along the southern boundary as shown in Figure 3.
 The barrier should extend 2.0m above the final floor level of the forecourt along the southern boundary and be constructed of materials consistent with those outlined above; and
- the COD's are assumed to be set at the lowest volume setting.





7 Noise Assessment Results

7.1 Operational Noise Assessment

Noise predictions from all sources have been quantified at surrounding residential receivers to the operation site and are presented in **Table 14**. The predictions are considered a worse case assessment. Noise levels from are predicted to satisfy the relevant NPI noise criteria at all receivers during all assessment periods.

				Residential	Receivers				
			Predicted No	ise Level			PNTL		
		dB LAeq(15min)					dB LAeq(15mi	n)	_
Rec				Night					Compliant
	Day	Evening	Waste	Consumable	Fuel	Day	Evening	Night	
			Collection	Delivery	Delivery				
R01	39	39	<35	37	<35	58	49	42	\checkmark
R02	<35	<35	<35	<35	<35	58	49	42	\checkmark
R03	42	42	37	40	36	58	49	42	\checkmark
R04	39	39	<35	37	<35	58	49	42	\checkmark
R05	<35	<35	<35	<35	<35	58	49	42	\checkmark
R06	42	42	38	41	36	58	49	42	\checkmark
R07	39	39	<35	38	<35	58	49	42	\checkmark
R08	38	38	35	36	<35	58	49	42	\checkmark
R09	42	42	39	40	36	58	49	42	\checkmark
R10	44	44	41	42	37	58	49	42	\checkmark
R11	<35	<35	<35	<35	<35	58	49	42	\checkmark
R12	<35	<35	<35	<35	<35	58	49	42	\checkmark
R13	<35	<35	<35	<35	<35	58	49	42	\checkmark
R14	<35	<35	<35	<35	<35	58	49	42	\checkmark
R15	<35	<35	<35	<35	<35	58	49	42	\checkmark
R16	<35	<35	<35	<35	<35	58	49	42	\checkmark
R17	<35	<35	<35	<35	<35	58	49	42	\checkmark
R18	<35	<35	<35	<35	<35	58	49	42	\checkmark
R19	<35	<35	<35	<35	<35	58	49	42	\checkmark
R20	<35	<35	<35	<35	<35	58	49	42	\checkmark
				Other Re	ceivers				
D-	-		Predic	cted Noise Level			PNTL		0
Rec	ŀ	Period		dB LAeq(15min)		dB LAeq(15min)			Compliant



C01

When in use

43

 \checkmark

63

7.1.1 Maximum Noise Level Assessment

In assessing maximum noise events, typical LAmax noise levels from transient events were assessed at the nearest residential receivers. For the sleep disturbance assessment, a sound power level of 104dBA for consumable good delivery impact, 102dBA for a fuel delivery impact and 87dBA for a door slam in the northern most and southern most car parking spaces are adopted for this assessment.

Predicted noise levels from LAeq(15min) and LAmax events for assessed receivers are presented in **Table 15.** Results identify that the maximum noise trigger levels will be satisfied for all assessed receivers.

Table	Table 15 Maximum Noise Trigger Level Assessment (Night) ¹						
			Night Period				
		Predicted	Noise Level		Trigger Level		
Rec		dB L		Compliant			
	Delivery/ Waste	Fuel Delivery	Car Door Slam	Car Door Slam	dB LAmax	- 1	
	Impact	Impact	South	North			
R01	49	51	<35	<35	52	\checkmark	
R02	37	36	<35	<35	52	\checkmark	
R03	49	52	<35	37	52	\checkmark	
R04	43	49	<35	<35	52	\checkmark	
R05	36	43	<35	<35	52	\checkmark	
R06	46	48	<35	38	52	\checkmark	
R07	42	46	<35	<35	52	\checkmark	
R08	46	48	<35	<35	52	\checkmark	
R09	48	48	<35	<35	52	\checkmark	
R10	50	48	<35	<35	52	\checkmark	
R11	39	41	<35	<35	52	\checkmark	
R12	38	29	<35	<35	52	\checkmark	
R13	40	31	<35	<35	52	\checkmark	
R14	37	31	<35	<35	52	\checkmark	
R15	36	31	<35	<35	52	\checkmark	
R16	32	29	<35	<35	52	\checkmark	
R17	32	30	<35	<35	52	\checkmark	
R18	26	26	<35	<35	52	✓	
R19	31	47	<35	<35	52	\checkmark	
R20	28	47	<35	<35	52	\checkmark	

Note 1: Day - the period from 7am to 6pm Monday to Saturday or 8am to 6pm on Sundays and public holidays; Evening - the period from 6pm to 10pm; Night - the remaining periods.



7.2 Construction Noise Assessment

Table 16 presents the results of modelled construction noise emissions on each façade of the existingfood and drinks premises building. Predictions identify that emissions from construction may be abovethe noise management levels at several assessed receivers. Accordingly, recommendations to reducethe impact of construction noise emissions on surrounding receivers are provided in Section 8.

		evels – All Receivers		
Rec	Period ¹	Predicted Noise Level dB LAeq(15min)	Management Level dB LAeq(15min)	Compliant
R01	Day	51	64	\checkmark
R02	Day	41	64	\checkmark
R03	Day	58	64	\checkmark
R04	Day	53	64	\checkmark
R05	Day	51	64	\checkmark
R06	Day	64	64	\checkmark
R07	Day	61	64	\checkmark
R08	Day	62	64	\checkmark
R09	Day	65	64	Х
R10	Day	65	64	Х
R11	Day	54	64	\checkmark
R12	Day	52	64	\checkmark
R13	Day	56	64	\checkmark
R14	Day	55	64	\checkmark
R15	Day	54	64	\checkmark
R16	Day	53	64	\checkmark
R17	Day	53	64	\checkmark
R18	Day	38	64	\checkmark
R19	Day	53	64	\checkmark
R20	Day	52	64	\checkmark
C01	Day	59	70	✓

Note 1: See Table 4 of this report for Recommended Standard Hours for Construction.



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8 Construction Recommendations

The results of the Noise Assessment demonstrate that levels during standard construction hours may be above the ICNG noise management levels at the nearest receivers surrounding the project. Accordingly, it is recommended that noise management and mitigation measures be adopted during noise intensive construction activities to limit impacts on surrounding receivers.

Recommendations for consideration during construction activities for this project may include:

- implement boundary fences/retaining walls as early as possible to maximise their attenuation benefits to surrounding receivers;
- toolbox and induction of personnel prior to shift to discuss noise control measures that may be implemented to reduce noise emissions to the community;
- where possible use mobile screens or construction hording to act as barriers between construction works and receivers;
- all plant should be shut down when not in use. Plant to be parked/started at farthest point from relevant assessment locations;
- operating plant in a conservative manner (no over-revving);
- selection of the quietest suitable machinery available for each activity;
- avoidance of noisy plant/machinery working simultaneously where practicable;
- minimisation of metallic impact noise;
- all plant are to utilise a broadband reverse alarm in lieu of the traditional hi frequency type reverse alarm; and
- undertake letter box drops to notify receivers of potential works.



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9 Discussion and Conclusion

Muller Acoustic Consulting Pty Ltd (MAC) has completed a Noise Assessment to quantify potential noise emissions from the Proposed Service Station with Food and Drinks Premises to be established at 5-13 Louth Park Road, South Maitland, NSW.

The assessment has quantified potential operation emissions pertaining to customer generated noise, including light vehicles, truck deliveries, waste collection and mechanical plant.

The results of the NA demonstrate that emissions from the operation would satisfy the relevant PNTLs at all assessed receivers for all assessment periods once noise controls for the project are implemented (see **Section 6.2**) and reproduced below:

- the project is constructed as per the site design and plans (as presented in Appendix B), which includes the barrier attenuation provided by project building orientation;
- the mechanical AC plant are located on the roof top of the operation which is surrounded by an acoustic barrier which extends 500mm above the top of the highest item of plant. The barrier should be constructed of materials that have a minimum density of 10kg/m² and doesn't contain any gaps;
- construction of a loading bay barrier as shown in Figure 3. The barrier should extend 2.0m above the final floor level of the loading bay and be constructed of materials consistent with those outlined above;
- construction of an impervious noise barrier along the southern boundary as shown in Figure 3.
 The barrier should extend 2.0m above the final floor level of the forecourt along the southern boundary and be constructed of materials consistent with those outlined above; and
- the COD's are assumed to be set at the lowest volume setting.

Furthermore, sleep disturbance is not anticipated, and maximum noise events are predicted to remain below the EPA trigger level for sleep disturbance and awakenings.

Modelled noise emissions from project construction and demolition activities identify construction noise emissions satisfy the relevant noise management levels at all assessed receivers. Notwithstanding, noise management measures are provided in **Section 8** of this report to reduce potential impacts on surrounding receivers.

In summary, the Noise Assessment supports the Development Application for the project incorporating the recommendations outlined in this report.



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Appendix A – Glossary of Terms



A number of technical terms have been used in this report and are explained in Table A1.

Term	Description
1/3 Octave	Single octave bands divided into three parts
Octave	A division of the frequency range into bands, the upper frequency limit of each band being
	twice the lower frequency limit.
ABL	Assessment Background Level (ABL) is defined in the NPI as a single figure background
	level for each assessment period (day, evening and night). It is the tenth percentile of the
	measured L90 statistical noise levels.
Ambient Noise	The total noise associated with a given environment. Typically, a composite of sounds from a
	sources located both near and far where no particular sound is dominant.
A Weighting	A standard weighting of the audible frequencies designed to reflect the response of the
	human ear to sound.
Background Noise	The underlying level of noise present in the ambient noise, excluding the noise source under
	investigation, when extraneous noise is removed. This is usually represented by the LA90
	descriptor
dBA	Noise is measured in units called decibels (dB). There are several scales for describing
	noise, the most common being the 'A-weighted' scale. This attempts to closely approximate
	the frequency response of the human ear.
dB(Z), dB(L)	Decibels Z-weighted or decibels Linear (unweighted).
Extraneous Noise	Sound resulting from activities that are not typical of the area.
Hertz (Hz)	The measure of frequency of sound wave oscillations per second - 1 oscillation per second
	equals 1 hertz.
LA10	A sound level which is exceeded 10% of the time.
LA90	Commonly referred to as the background noise, this is the level exceeded 90% of the time.
LAeq	Represents the average noise energy or equivalent sound pressure level over a given period.
LAmax	The maximum sound pressure level received at the microphone during a measuring interval.
Masking	The phenomenon of one sound interfering with the perception of another sound.
	For example, the interference of traffic noise with use of a public telephone on a busy street.
RBL	The Rating Background Level (RBL) as defined in the NPI, is an overall single figure
	representing the background level for each assessment period over the whole monitoring
	period. The RBL, as defined is the median of ABL values over the whole monitoring period.
Sound power level	This is a measure of the total power radiated by a source in the form of sound and is given by
(Lw or SWL)	10.log10 (W/Wo). Where W is the sound power in watts to the reference level of 10^{-12} watts.
Sound pressure level	the level of sound pressure; as measured at a distance by a standard sound level meter.
(Lp or SPL)	This differs from Lw in that it is the sound level at a receiver position as opposed to the sound
	'intensity' of the source.

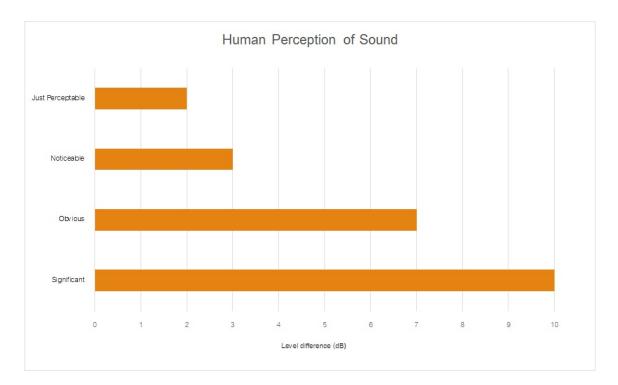


 Table A2 provides a list of common noise sources and their typical sound level.

<i>,</i> ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Source	Typical Sound Pressure Level
Threshold of pain	140
Jet engine	130
Hydraulic hammer	120
Chainsaw	110
Industrial workshop	100
Lawn-mower (operator position)	90
Heavy traffic (footpath)	80
Elevated speech	70
Typical conversation	60
Ambient suburban environment	40
Ambient rural environment	30
Bedroom (night with windows closed)	20
Threshold of hearing	0

Table A2 Common Noise Sources and Their Typical Sound Pressure Levels (SPL), dBA

Figure A1 – Human Perception of Sound





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Appendix B – Site Plans



Development Application

LOUTH PARK ROAD, SOUTH MAITLAND



LIST OF CLAUSES:

- Clause 81.4 Materiaits & Forms Constructions Spec. C11.5 Free Resisting Construction Spec. C11.5 Free Resisting Construction Spec. C11.5 Performance of Edermal Wales in a File Clause 22.4 Specification of Exploring Multiple Clause 22.4 Specification (Specification) Clause 23.4 Opening in Free Incidence (Ed. Scause 23.4 Opening in Free Incidence (Ed. Scause 23.4 Opening in Free Incidence (Ed. Scause 23.4 Opening in Free Incidence Clause Clause 20.2 Installations in Exits and Paths of Travel

*- Clause D2.13 – Goings and Risers Treads which have:a. A surface with a slip-resistance classification not less than that listed in

a. A sufficient with a supersonance classification more so than that lasted in Table D2.14 when tested in accordance with A 54 556 or (b) A nosing strip with a slip-resistance classification not less than that listed in Table D2.14 when tested in accordance with A5 4586.

- *- Clause D2.14 Landings which have: -a. A surface with a slip-resistance classifical Table D2.14 when tested in accordance with AS 4586 or ce classification not less than that listed in
- (b) A strip at the edge of the landing with a slip-resistance classification not less than that listed in Table D2.14 when tested in accordance with AS 4586, where the edge leads to a flight helow

- Clause D2.15 Thresholds
 Clause D2.16 Bahistodes
 Clause D2.16 Bahistodes
 Clause D2.1 Operation of Latch
 Clause D2.1 Sign on Doors
 Clause D3.2 Sign on Doors
 Clause D3.2 Parts of Bahiding Joke Accessible
 Clause D3.2 Parts of Bahiding Joke Accessible
 The Clause D3.2 Parts of Bahiding Joke Accessible
 The Clause D3.2 Parts of Bahiding Joke Accessible
- Clause D3.6 Identification of Accessible Facilities, Services and Features Clause D3.8 Tactile Indicators

- Clause D3.8 Tactile Indicators Clause P1.3 Waterproofing of Wet Areas Clause P1.9 / F1.10 Damp Proofing Clause P2.8 Construction of Sanitary Com Part F4 Lighting and Vertiliation Clause F5.4 Sound Insulation of Flors Clause F5.4 Sound Insulation of Vialis Clause F5.5 Sound Insulation of Services Clause F5.7 Sound Insulation of Pumps

GENERAL NOTES:

2.

- BUILDING SHELL DESIGN INTENT SHOWN CONTRACTOR TO PROPOSE DETAILED DESIGN FOR CONSTRUCTION, INCLUDING ALL SITE RELATED WORKS, STRUCTURAL, CIVIL WORKS & BUILDING
 - SERVICES. THE CONTRACTOR SHALL VERIFY ALL EXISTING IN-GROUND AND ABOVE-GROUND SERVICES
- 3.
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- 6. DIMENSIONS
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- FITTINGS AND FIXTURES: DIMENSIONS TO FIXTURES AND FITTINGS ARE SETOUT FROM "FINISH" WALL FACE / FINISH FLOOR LEVEL.

PLANS TO BE READ IN CONJUNCTION WITH:

- BUILDING CODE OF AUSTRALIA RELEVANT AUSTRALIAN STANDARDS HYDRAULIC DRAWING SET CIVIL DRAWING SET

- STRUCTURAL DRAWING SET

LANDSCAPE DRAWING SE

IF NO INTERNAL FITOUT FINISHES & PLANS ARE PRESENT, CLIENT SELECTIONS & DETAILS ARE TO TAKE PRECEDENCE

PLEASE NOTE: DETAILS SHOWN ON THIS PLAN ARE INTENDED TO BE ACCURATE, HOWEVER INFORMATION WRITTEN INTO INDIVIDUAL CONTRACTS AND DRAWINGS WILL TAKE PRECEDENCE OVER THIS SET.

- LEGEND:
- € CENTRE LINE DP 🗖
 - RAINWATER DOWNPIPE LOCATION AND NOS. SHOWN INDICATIVELY. CONTRACTOR TO DESIGN AND CONSTRUCT TO COMPLY WITH RELEVANT CODES AND STANDARDS.

SHEET LIST

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Sheet Name

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Marshall				
	NOTES: 1. At dimensions, levels, and setouts are to be verified on site prior to fabrication or construction. 2. Written dimensions take precedence over scaled ones			
	COPYRIGHT:			
	MADE ARCHITECTURAL CONSTRUCTIONS PTY LTD is the owner of copyright, to drawings supplied and the information shown hereon. All drawings supplied may not be used, reproduced or copied in whole or real of without the written consent o MADE ARCHITECTURAL CONSTRUCTIONS PTY LTD.			

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Project:

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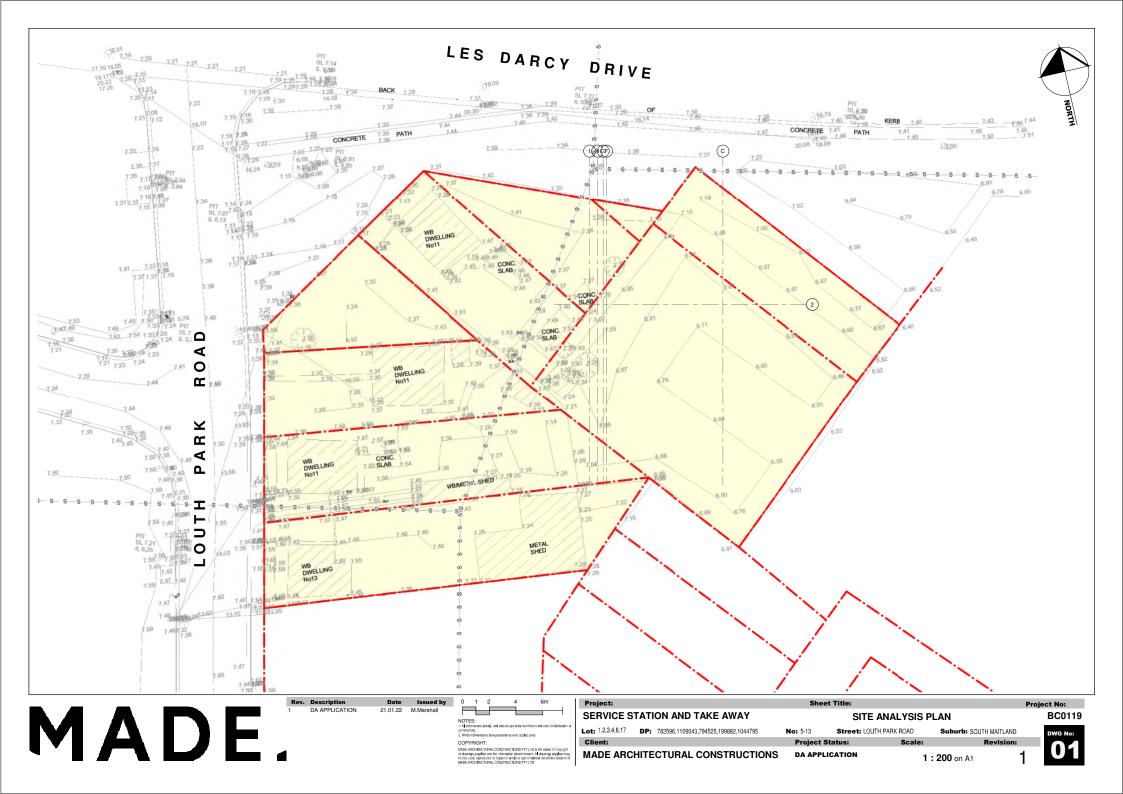
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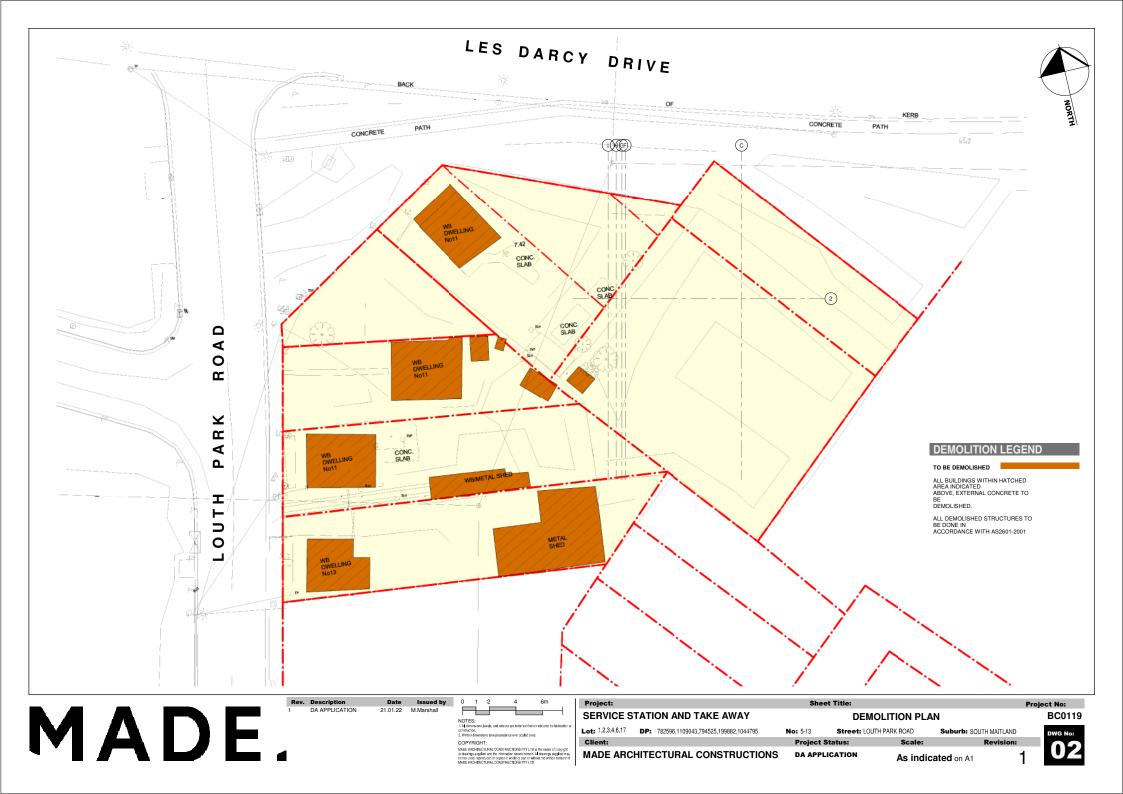
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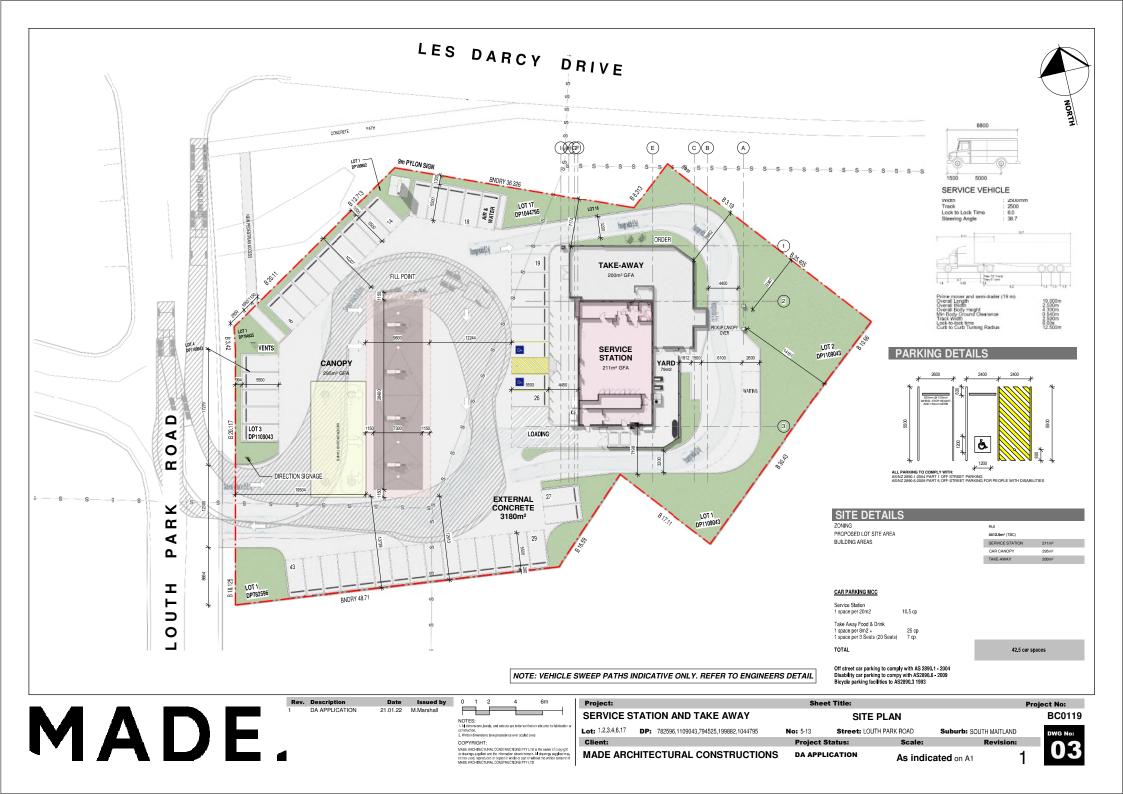


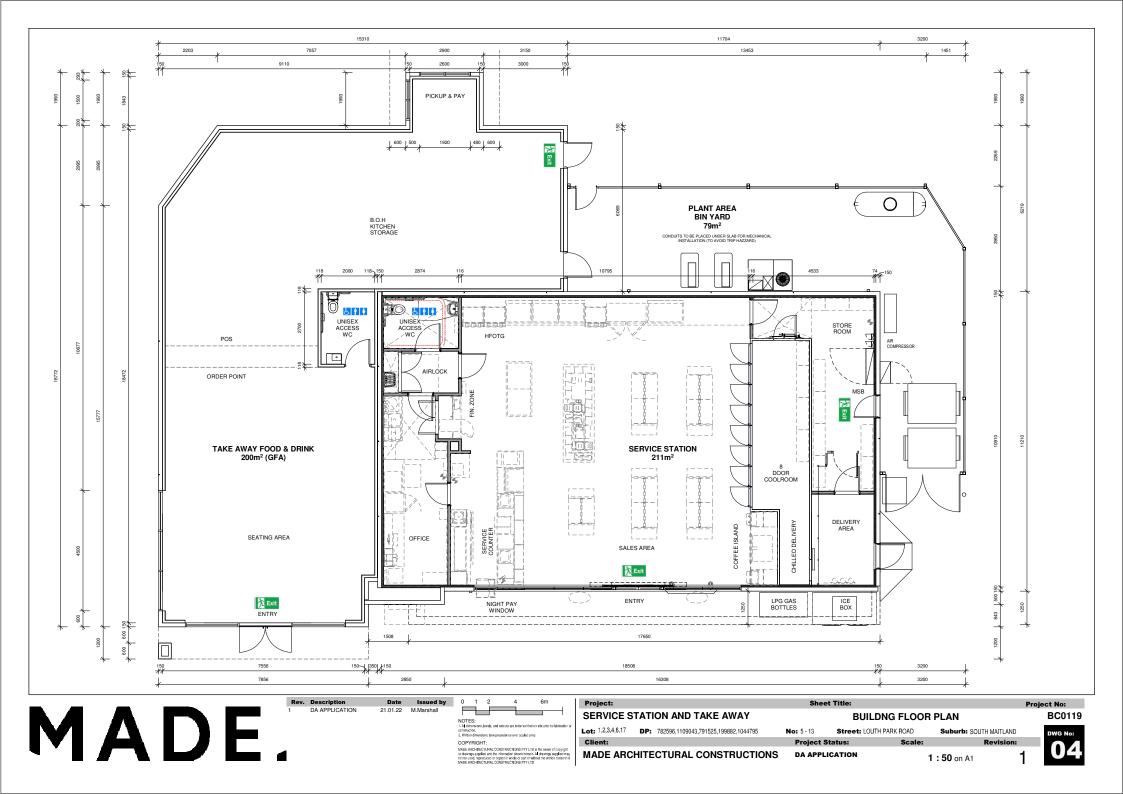
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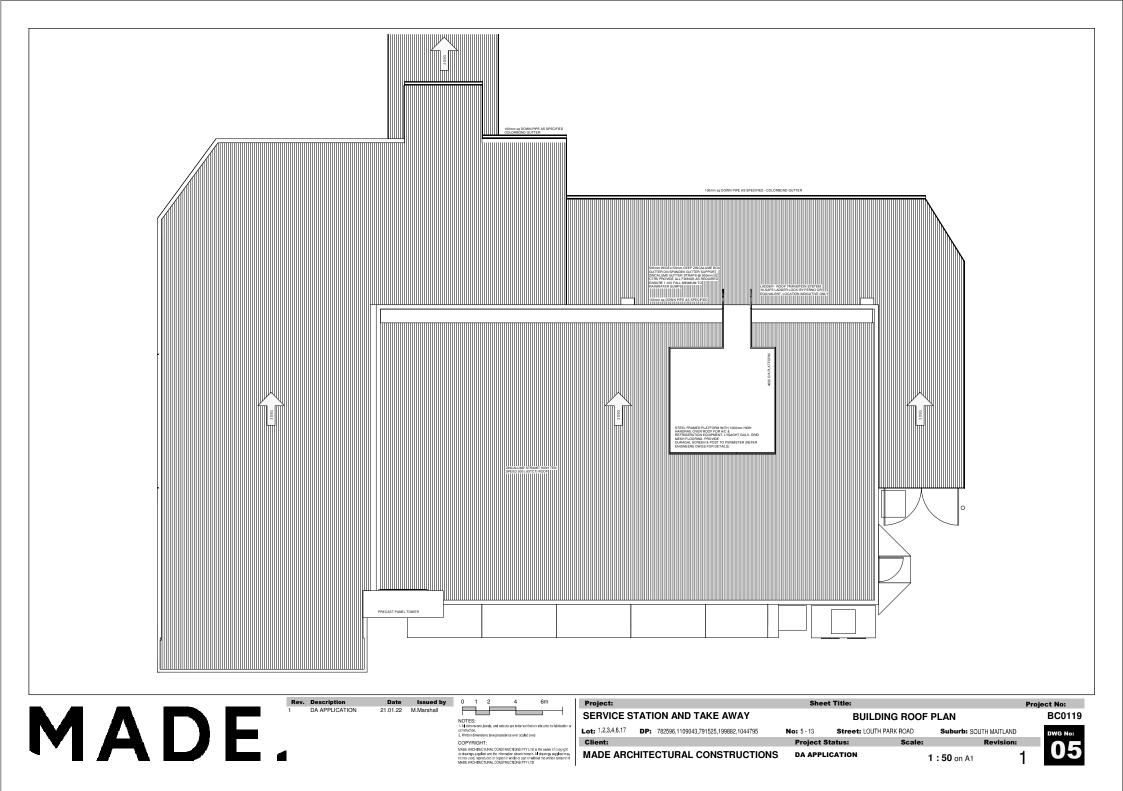
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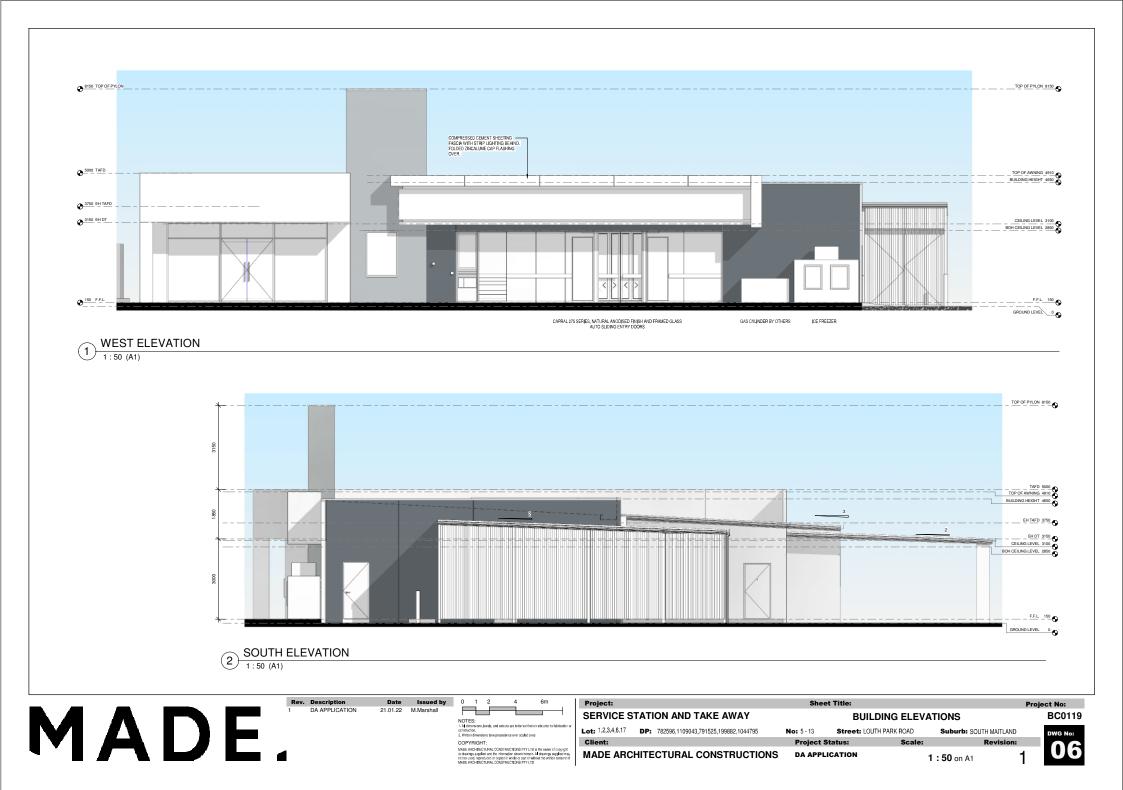


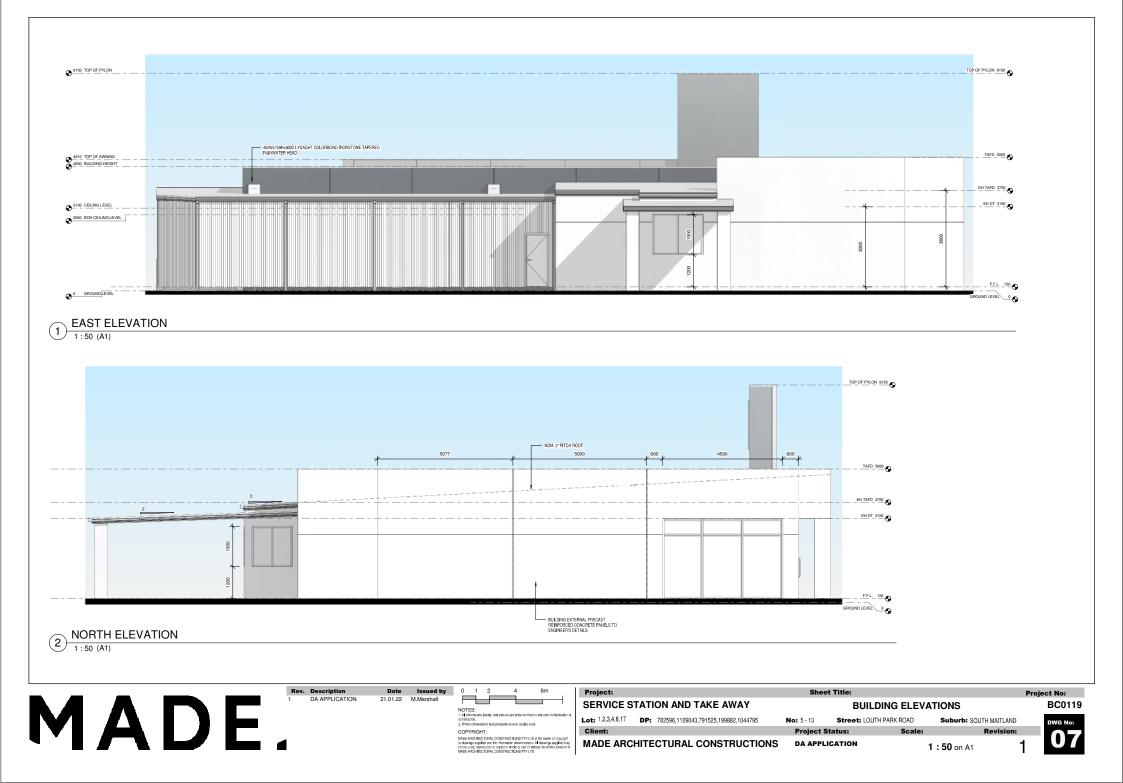


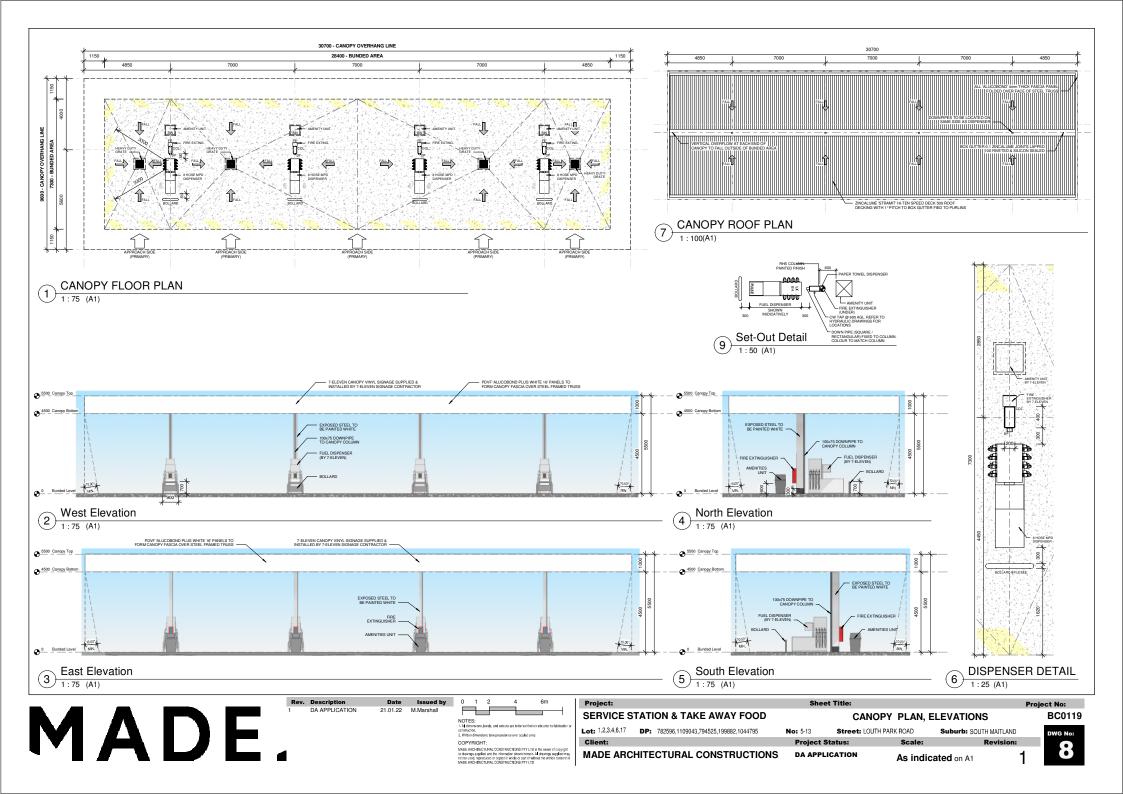


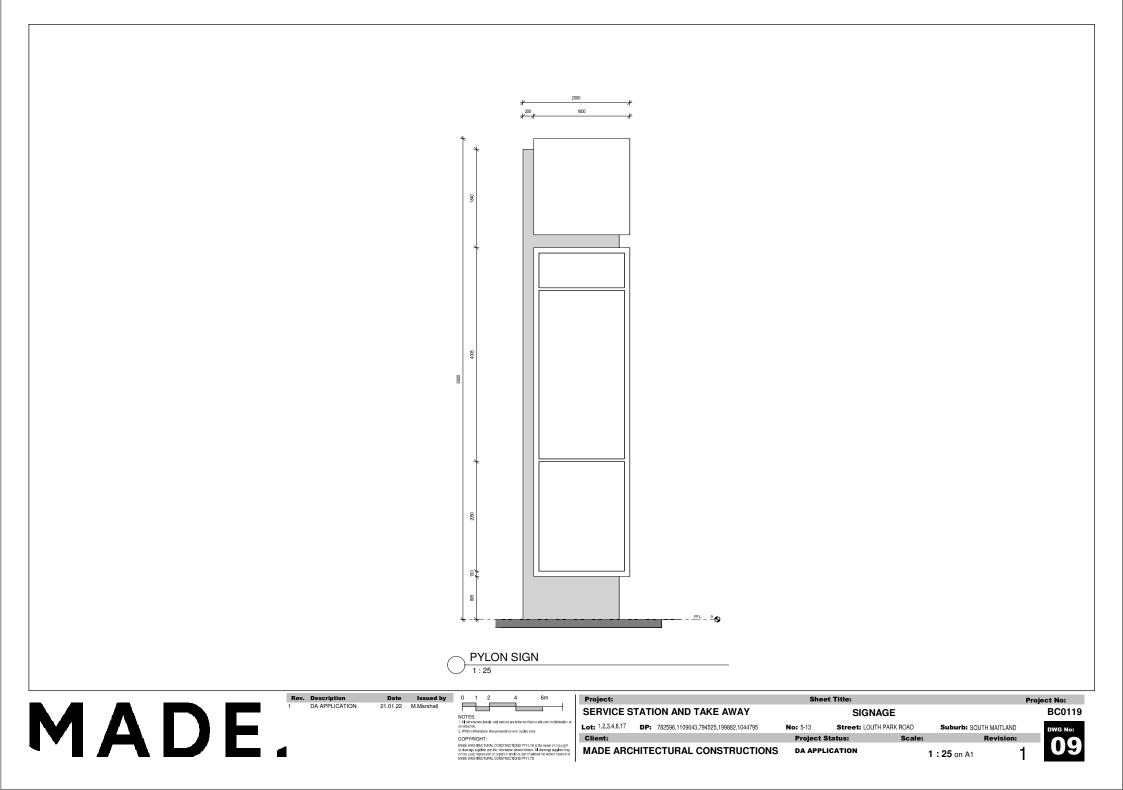












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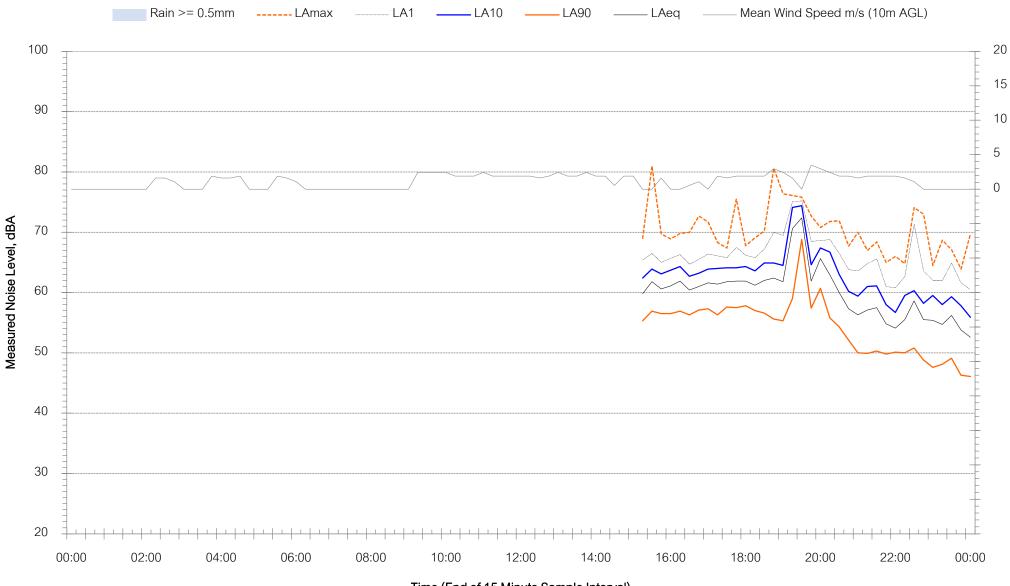


Appendix C – Noise Monitoring Charts





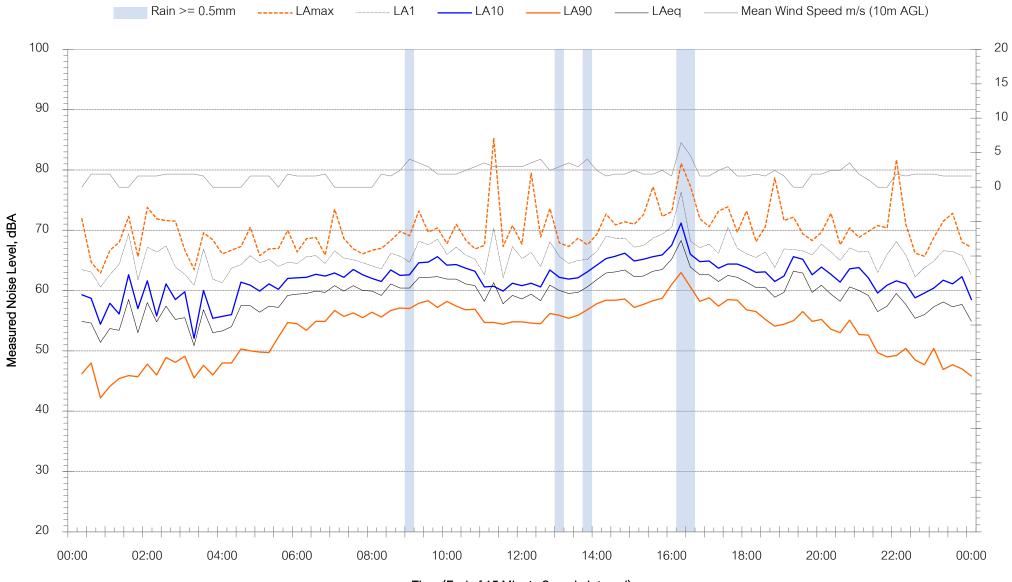
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Wind Speed m/s (10m AGL)



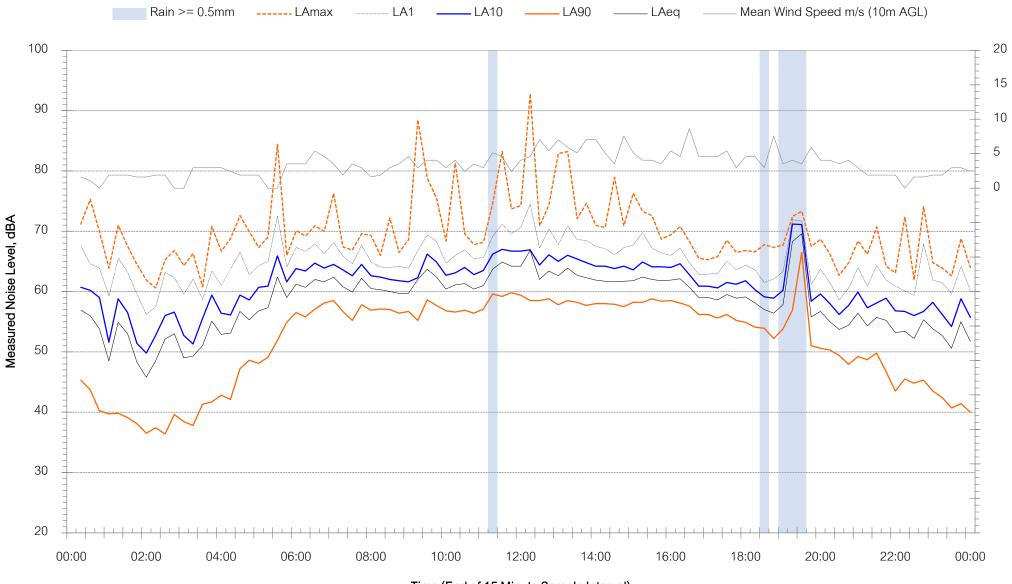
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Wind Speed m/s (10m AGL)



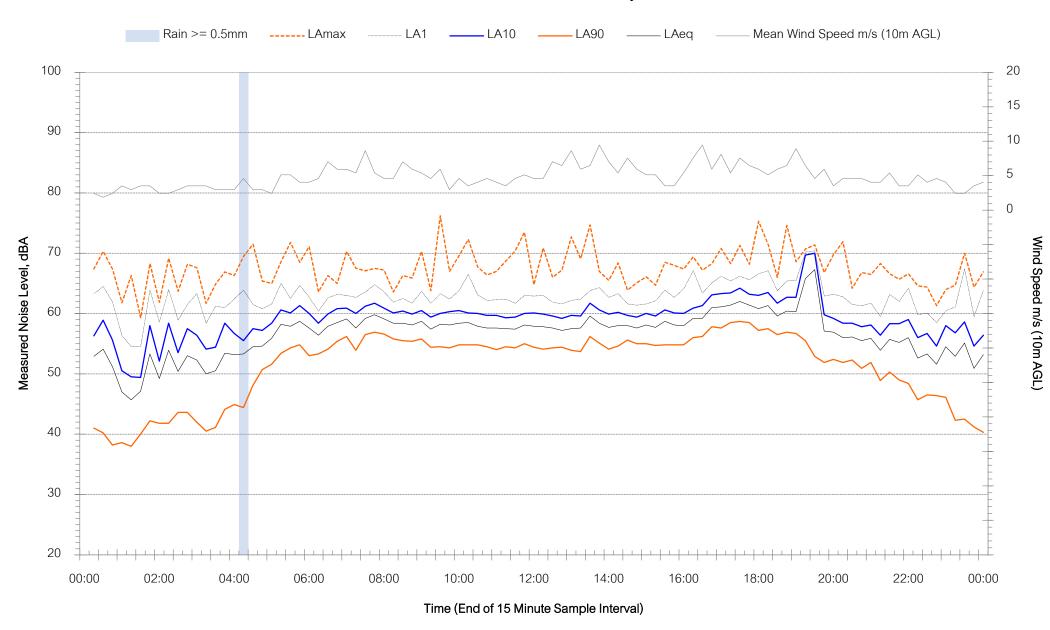
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Wind Speed m/s (10m AGL)

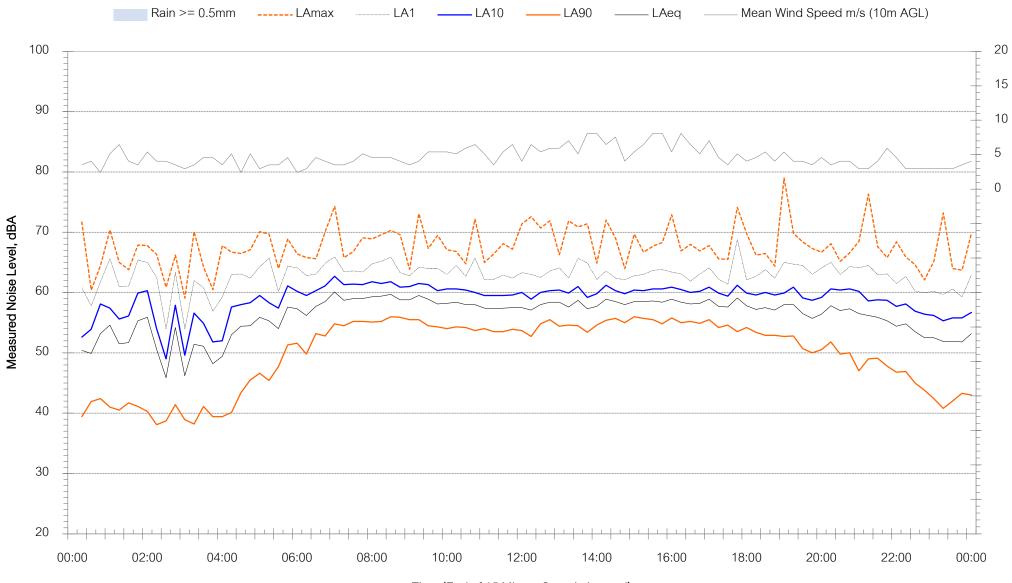


9 Louth Park Road, South Maitland - Thursday 31 March 2022





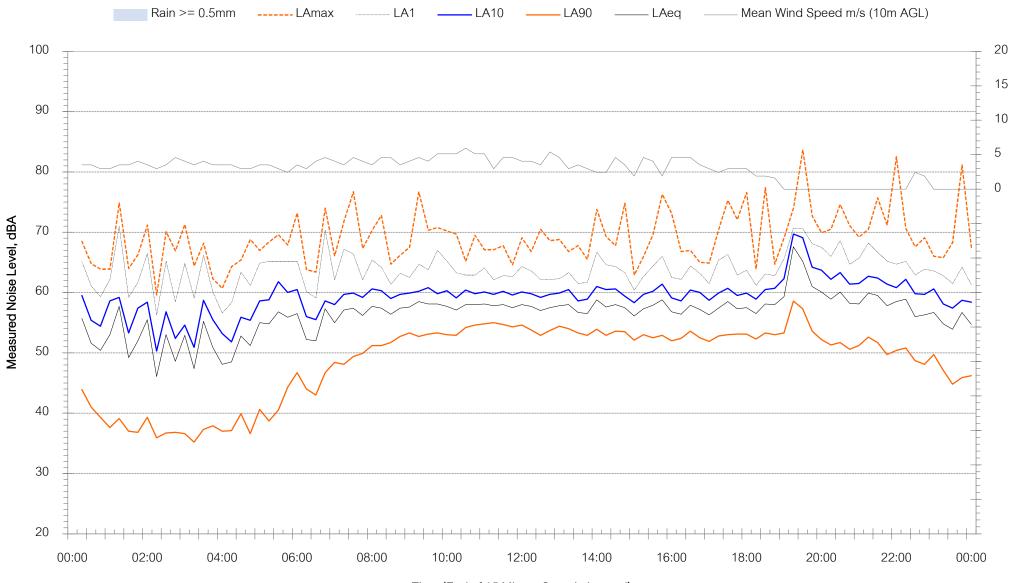
9 Louth Park Road, South Maitland - Friday 1 April 2022



Wind Speed m/s (10m AGL)



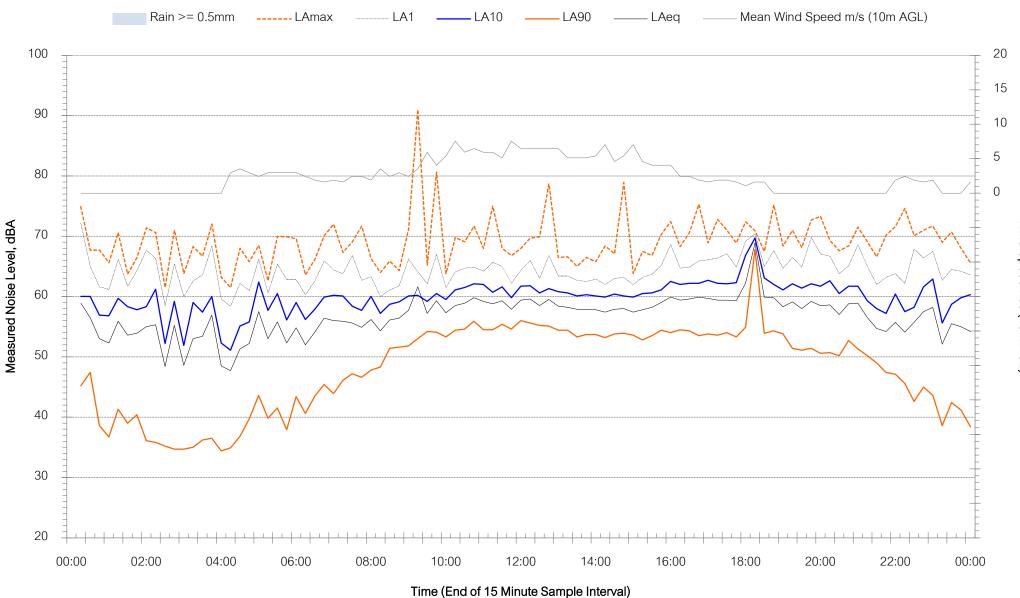
9 Louth Park Road, South Maitland - Saturday 2 April 2022



Wind Speed m/s (10m AGL)



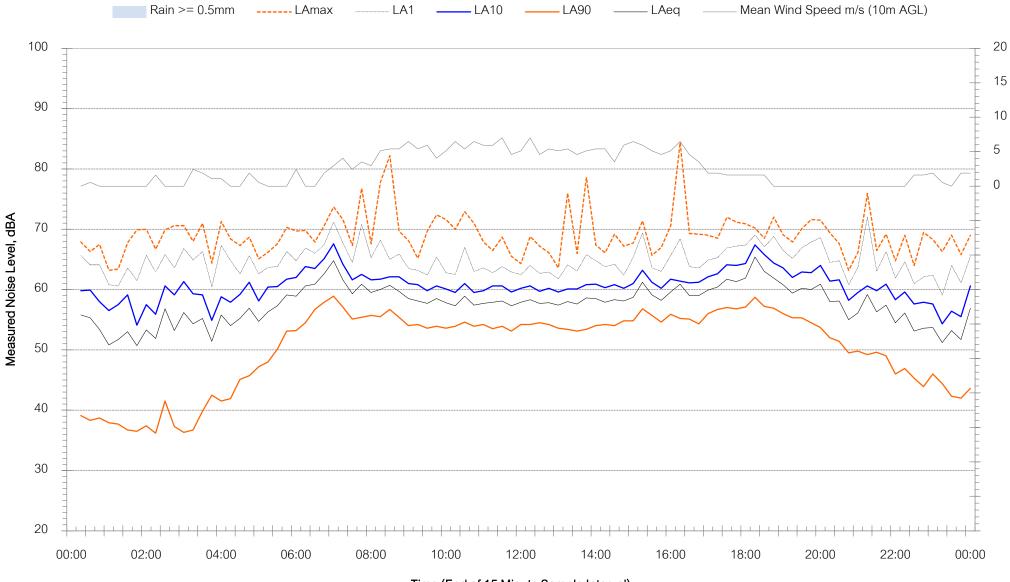
9 Louth Park Road, South Maitland - Sunday 3 April 2022



Wind Speed m/s (10m AGL)



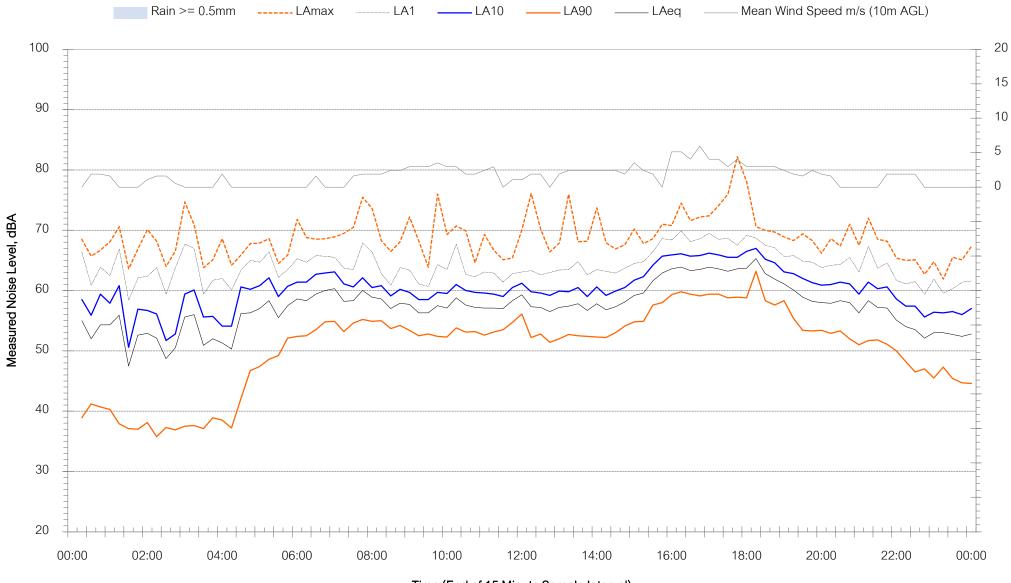
9 Louth Park Road, South Maitland - Monday 4 April 2022



Wind Speed m/s (10m AGL)



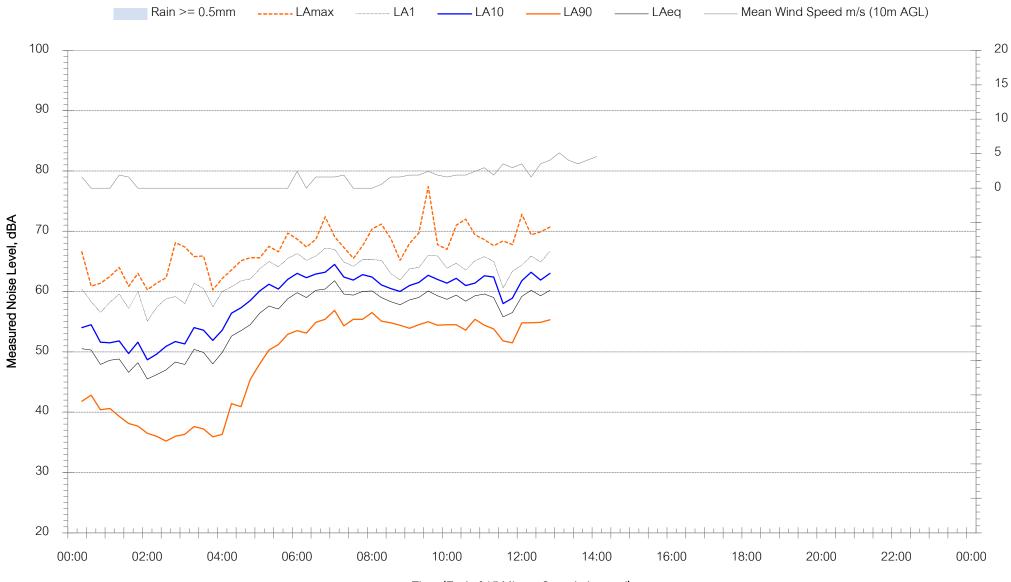
9 Louth Park Road, South Maitland - Tuesday 5 April 2022



Wind Speed m/s (10m AGL)



9 Louth Park Road, South Maitland - Wednesday 6 April 2022



Wind Speed m/s (10m AGL)

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